**Title:** A rapid review of the effectiveness of interventions and innovations relevant to the Welsh NHS context to support recruitment and retention of clinical staff.

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**Abstract:** The National Health Service (NHS) is experiencing an acute workforce shortage in every discipline, at a time when waiting times are at a record high and there is a growing backlog resulting from the COVID-19 pandemic. This Rapid Review aimed to explore the effectiveness of interventions or innovations relevant to the Welsh NHS context to support recruitment and retention of clinical staff. The review is based on the findings of existing reviews supplemented by a more in-depth evaluation of included primary studies conducted in the UK or Europe.

The review identifies a range of interventions that can be used for enhancing recruitment and retention in Wales, particular in rural areas, and supports multiple component interventions. The findings highlight the importance of providing and locating undergraduate and post graduate training in rural locations. The findings also corroborate the use of bursary schemes for training, such as those already available for Nursing in Wales. Further, more robust evaluations, based on comparative studies, are required to assess the effectiveness of interventions to support recruitment and retention of clinical staff. There was limited evidence on interventions aimed at allied health professionals. Most of the primary studies included in the reviews used cohort (pre-post test) or cross-sectional designs. Most studies lacked a comparison group and did not use statistical analysis.

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# Wales COVID-19 Evidence Centre (WCEC) Rapid Review

A rapid review of the effectiveness of interventions/innovations relevant to the Welsh NHS context to support recruitment and retention of clinical staff.

Report number - RR00028 (April 2022)

# **Rapid Review Details**

#### Review conducted by:

Wales Centre for Evidence Based Care

#### **Review Team:**

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# A rapid review of the effectiveness of interventions/innovations relevant to the Welsh NHS context to support recruitment and retention of clinical staff?

### **Report number – RR00028 (May 2022)**

#### TOPLINE SUMMARY

#### What is a Rapid Review?

Our rapid reviews use a variation of the systematic review approach, abbreviating or omitting some components to generate the evidence to inform stakeholders promptly whilst maintaining attention to bias. They follow the methodological recommendations and minimum standards for conducting and reporting rapid reviews, including a structured protocol, systematic search, screening, data extraction, critical appraisal, and evidence synthesis to answer a specific question and identify key research gaps. They take 1-2 months, depending on the breadth and complexity of the research topic/ question(s), extent of the evidence base, and type of analysis required for synthesis.

This report is linked to a **prior rapid evidence map** published as: What innovations (including return to practice) would help attract, recruit, or retain NHS clinical staff? A rapid evidence map, report number – REM00028 (May 2022)

#### Background / Aim of Rapid Review

The National Health Service (NHS) is experiencing an **acute workforce shortage** in every discipline, at a time when **waiting times are at a record high** and there is a growing **backlog** resulting from the **COVID-19 pandemic**. This Rapid Review aimed to explore the **effectiveness of interventions or innovations** relevant to the Welsh NHS context to **support recruitment and retention of clinical staff**. The review is based on the findings of existing reviews supplemented by a more in-depth evaluation of included primary studies conducted in the UK or Europe.

#### **Key Findings**

#### Extent of the evidence base

- 8 systematic reviews and 1 scoping review (with an evaluation component) were included. The reviews included 292 primary studies (218 unique studies), 9 of which were conducted in Europe and UK.
- The reviews focused on dentists (n=1), general practitioners (n=1), physicians (n=1); the medical workforce including undergraduates (n=1), medical undergraduates (n=1), and a variety of different health professionals (n=3) including those in training (n=1).
- Most reviews (n=8) looked for evidence of interventions within rural, remote or underserved areas.
- The interventions were mapped across categories described by the WHO (2010).

#### Recency of the evidence base

Most of the primary studies (n=275) were conducted within the last 20 years.

#### Evidence of effectiveness

#### **Educational interventions (8 reviews):**

• Selecting students based on rural background: positive association with recruitment and retention (moderate-low quality evidence from 5 reviews).

- Locating education institutions in rural areas / providing training within rural oriented medical schools: positive association with recruitment and retention (low quality evidence from 3 reviews).
- Exposure to rural health topics as part of the taught curricula for undergraduates and postgraduates: positive association with recruitment (moderate-low quality evidence from 2 reviews).
- Rural clinical placements, fellowships or internships in undergraduate or post-graduate education: mixed evidence associated with rural intentions or actual employment (recruitment and retention; low quality review evidence from 7 reviews).
- **Facilitating continuing education** for rural and remote healthcare professionals: positive association with rural *recruitment and retention* (low quality evidence from 2 reviews).
- 'Rural-based training programmes': positive association for doctors and healthcare professionals (Moderate quality evidence from 2 reviews) with rural recruitment and retention.

#### Regulatory interventions requiring return to service in rural areas (6 reviews):

- Bonded schemes, scholarships or bursaries: positive association with recruitment but not retention (Low quality evidence from 2 reviews)
- Visa Waivers: mixed evidence on recruitment and retention (4 reviews)
- Financial incentives: mixed evidence (1 review)
- Loan repayments: associated with high retention (low quality evidence from 1 review)
- Access to professional licences and/or provider number for international medical graduates: associated with low retention (low quality evidence from 1 review)
- Accelerated clinical training: positive association with retention (low quality evidence from 1 review)
- Enhance scope of practice: positive association with retention (low quality evidence from 1 review)
- Compulsory service: effective/positive association with retention (low quality evidence from 2 reviews)
- National Health Insurance scheme: effective in terms of recruitment and retention (low certainty review evidence from 1 review; only one small study identified)

#### Financial incentives without return to service requirement (3 reviews):

- Benefits that make working in rural areas more attractive and offset other costs/losses (e.g. higher salaries) or in-kind benefits (e.g. subsidised or free housing or vehicles): inconclusive evidence for high income countries, but positive association in middle income countries for improving recruitment and retention (low quality evidence from 3 review). A very low-quality UK study reported a positive association.
- Loan re-payment programmes: positive association with *retention* (low quality evidence from 1 review)

# Personal and professional support – factors that improve living and working conditions in rural areas (3 reviews):

• Positive association with *retention* (low level evidence from 3 reviews)

#### **Bundled strategies (4 reviews):**

• There was consensus that multi-component interventions positively impacted on recruitment, and retention of rural workforce

#### **Policy Implications**

 The review identifies a range of interventions that can be used for enhancing recruitment and retention in Wales, particular in rural areas, and supports multiple-component interventions.

- The findings highlight the importance of providing and locating undergraduate and post graduate training in rural locations.
- The findings corroborate the use of bursary schemes for training, such as those already available for Nursing in Wales.
- Further, more robust evaluations, based on comparative studies, are required to assess the effectiveness of interventions to support recruitment and retention of clinical staff. There was limited evidence on interventions aimed at allied health professionals.

#### Strength of Evidence

Most of the primary studies included in the reviews used cohort (pre-post test) or cross-sectional designs. Most studies lacked a comparison group and did not use statistical analysis.

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## **Abbreviations:**

Acronym	Full Description
AHPs	Allied health professionals
GP	General Practitioner
GRADE	Grading of Recommendations Assessment, Development and Evaluation
HIC	High income country
IMGs	International medical graduates
LMIC	Low and middle income country
MIC	Middle income country
NHS	National Health Service
NHI	National Health Insurance
PCT	Primary care team
RCTs	Randomised controlled trials
RoS	Return of Service
WHO	World Health Organisation

#### 1. BACKGROUND

This Rapid Review is being conducted as part of the Wales COVID-19 Evidence Centre Work Programme. The above question was suggested by the Royal College of Surgeons, Edinburgh.

#### 1.1 Purpose of this review

National Health Service (NHS) waiting times have significantly increased over the past couple of years, particularly since the emergence of COVID-19, as elective and non-emergency treatments have been suspended or delayed to focus on the pandemic response. In Wales, 240,306 people were waiting more than 36 weeks for treatment from referral in September 2021, thirteen times more than in September 2019 (Welsh Government 2021). However, clearing the backlog is difficult, as there is NHS workforce shortage in every speciality, with 93,000 job vacancies UK-wide (Health and Social Care Committee 2021).

For years, there has been an observable tendency that lower number of healthcare professionals enter the NHS than the number of qualified workers leaving, contributing to workforce shortages (Health Committee 2018). Several factors are responsible for the NHS staff retention issues, including excessive workload, antisocial working patterns, physical and emotional strain, stress, burnout, stigma, and negative portrayal of healthcare work in the media (Darbyshire et al. 2021, Mitchell et al. 2021, Royal College of Anaesthetists 2021). While these issues predate the pandemic, they have been exacerbated by the increased pressures rising COVID-19 infections and hospitalisations meant (Falatah 2021), overstretching an already limited NHS staff. Factors contributing to retention and recruitment issues need to be addressed, and numerous strategies will be required to fill the workforce gap (British Medical Association 2021).

This rapid review is an extension of a previously completed rapid evidence map published as: What innovations (including return to practice) would help attract, recruit, or retain NHS clinical staff? A rapid evidence map, report number – REM00028 (April 2022). This report is available from the WCEC library: <a href="https://healthandcareresearchwales.org/wales-covid-19-evidence-centre-report-library">https://healthandcareresearchwales.org/wales-covid-19-evidence-centre-report-library</a>. The evidence map was used to identify the extent and nature of the available evidence and encompassed a broad range of innovations and factors that would help attract, recruit, or retain NHS clinical staff. In preparing the rapid evidence map we found a number of systematic reviews based on international literature that focussed on innovations that might help recruit and retain the healthcare workforce. The findings of the evidence map were presented to the stakeholders, and a decision made that the rapid review should focus on evidence transferable to the Welsh context. The evidence map identified that there was sufficient evidence to undertake a rapid review of reviews in this area.

This rapid review aimed to explore the effectiveness of interventions or innovations relevant to the Welsh NHS context to support recruitment and retention of clinical staff.

#### 2. RESULTS

#### 2.1 Overview of the evidence base

Of the 5056 citations retrieved from our searches, ten met our eligibility criteria, which included eight systematic reviews (across nine publications) and one scoping review with an evaluative component. The evidence review conducted by the World Health Organisation (WHO), which represents an update review, was reported across two publications (WHO 2020, WHO 2021). This systematic review covered the time period 2010 to 2019 (WHO 2020) and represents an update of an earlier review published in 2010, which covered the time period 1995 to 2009 (WHO 2010). The details of the methods included studies, and Grading of Recommendations Assessment, Development and Evaluation (GRADE) evidence profiles for the update review can be found in the 2020 publication (WHO 2020). However, this document only provides a basic summary of the evidence and data were also extracted from the 2021 WHO guideline document (WHO 2021). The authors state that this guideline is based on the combined primary source evidence from both the 2010 and 2020 WHO reviews.

For full details of the nine included systematic reviews can be found in Table 1. A total of 292 primary studies were cited by the included systematic reviews, 74 of which were duplicated across the systematic reviews (see Section 5.6). This represents a slight overlap, with the systematic reviews mostly considering different primary studies (Pieper et al. 2014). The recency of the evidence base is as follows: 1970s (n=3); 1980s (n=1); 1990s (n=13), 2000s (n=275).

#### 2.2 Description of the included reviews

The included systematic reviews focused on dentists (Suphanchaimat et al 2016), general practitioners (GPs) (Verma et al. 2016), physicians (Kumar and Clancy 2020); the medical workforce including undergraduates (Noya et al. 2021), medical undergraduates (Johnson et al. 2018), and a variety of different healthcare professionals (Grobler et al. 2015, Russell et al. 2021, WHO 2020, 2021) including those in training (MacQueen et al. 2018).

One systematic review evaluated strategies used within primary care in high income countries (Verma et al. 2016). A further eight systematic reviews looked for evidence of interventions within rural, remote, or underserved areas. However, there was no consistency in the definition of such areas with authors either using national or international classification systems (n=2) (Russell et al. 2021, WHO 2020, 2021), as defined within the primary studies (n=5) (Grobler et al. 2015, Kumar and Clancy 2020, Macqueen et al. 2018, Noya et al. 2021, Suphanchaimat et al. 2016) or did not provide any further details (n=1) (Johnson et al. 2018). As there was no consensus in the definition of rural in the included systematic reviews, in this rapid review of reviews the 'term' rural is used according to the individual review author's definition, thus encompass rural, remote, and underserved areas.

Systematic reviews sought to include studies either from countries of all income levels (n=5: Grobler et al. 2015, Johnson et al. 2018, Kumar and Clancy 2020, Suphanchaimat et al. 2016, WHO 2020, 2021); from high income countries (HICs) (n=3: MacQueen et al. 2018 (USA only), Russell et al. 2021, Verma et al. 2016) and Noya et al. (2021) looked at similarities and differences between HICs and low- and middle-income countries (LMICs).

Across all the included systematic and scoping reviews, no study reported using a randomised controlled trial to assess a strategy. Twelve of the included studies across five of the systematic reviews (Johnston et al. 2018, MacQueen et al. 2018, Russell et al. 2021, Verma et al. 2016, WHO 2020, 2021) and the scoping review (Noya et al. 2021) used quasi experimental (n=4) or pre-post test (n=8) designs. The majority of the studies within the systematic reviews were cohort (pre-post test, prospective or retrospective) studies or cross-sectional designs.

<u>Recruitment</u> was measured in the included systematic reviews as the proportion of healthcare professionals who initially choose to work in a designated clinical area as a consequence of being exposed to the intervention (n=6: Grobler et al. 2015, MacQueen et al. 2018, Noya et al. 2021, Suphanchaimat et al. 2016; Verma et al. 2016, WHO 2020, 2021) or who have future intentions of working in a designated clinical area (n=3: Johnson et al. 2018, Suphanchaimat et al. 2016, Verma et al. 2016).

Retention was measured as either the proportion of healthcare professionals who continue to work in a designated clinical area as a consequence of being exposed to the intervention (n=8: Grobler et al. 2015, Kumar and Clancy 2020, MacQueen et al. 2018, Noya et al. 2021, Russell et al. 2021, Suphanchaimat et al. 2016, Verma et al. 2016, WHO 2020, 2021) or health professional preferences (n=1: Russell et al. 2021) or intentions to remain in their current job (n=4: Noya et al. 2021, Russell et al. 2021; Suphanchaimat et al. 2016; Verma et al. 2016).

The interventions to recruit and retain clinical staff were mapped across the categories as described by the WHO (2010) which are:

- Educational interventions (Johnson et al. 2018, Kumar and Clancy 2020, MacQueen et al. 2018, Noya et al. 2021, Russell et al. 2021, Suphanchaimat et al. 2016, Verma et al. 2016, WHO 2020, 2021).
- Regulatory interventions (Grobler et al. 2015, Kumar and Clancy 2020, Noya et al. 2021, Russell et al. 2021, Verma et al 2016, WHO 2020, 2021).
- Financial incentives (Kumar and Clancy 2020, Russell et al. 2021, WHO 2020, 2021).
- Personal and professional support (Kumar and Clancy 2020, Russell et al. 2021, WHO 2020, 2021).
- Bundled strategies (Kumar and Clancy 2020, Noya et al. 2021, Verma et al. 2016, WHO 2020, 2021).

Other innovations that were evaluated across the evidence base but did not map to the WHO categories included international recruitment, marketing, retainer schemes, re-entry schemes, specialised recruiters or case managers and delayed partnerships (Verma et al. 2016) and those related to health systems (Russell et al. 2021).

#### 2.3 Description of primary studies conducted within the UK and Europe

The included reviews were searched for primary research studies conducted in Europe and UK that could be transferable to the Welsh context. More details on how primary studies were selected can be read in the methods (Section 5.6). Searches identified nine primary research studies conducted within Europe and the UK. Professions of interest were doctors including

GPs (n=5) (Chevillard et al. 2019, Flum et al. 2016, Gaski and Abelsen 2017, MacVicar et al 2016, Straume and Shaw 2010), nurses (n=2) (Nilsen et al. 2012, Norbye and Skaalvik 2013), Allied health professionals (AHPs) (n=1) (Solowiej et al. 2010) and mixed group of healthcare professionals (n=1) (Carson et al. 2015). The countries where the research was conducted were Norway (n=4) (Gaski and Abelsen 2017, Nilsen et al. 2012, Norbey and Skaalvik 2013, Straume and Shaw 2010), UK (n=2) (MacVicar et al. 2016, Solowiej et al. 2010), France (n=1) (Chevillard et al. 2019), and Germany (n=1) (Flum et al. 2016). One further study investigated strategies across six European countries (Ireland, Scotland, Iceland, Greenland, Norway, and Sweden). All primary research studies were conducted within rural, remote, or underserved areas (Carson et al. 2015).

Study designs included descriptive surveys (n=4) (Carson et al. 2015, Flum et al. 2016, MacVicar et al. 2016, Norbye and Skaalvik 2013), quantitative methods using retrospective datasets (n=2) (Chevillard et al. 2019, Straume and Shaw 2010), and a cohort study (n=1) (Gaski and Abelsen 2017). Two further studies were part of a wider mixed methods approach and as a quantitative element used descriptive surveys (n=1) (Solowiej et al. 2010) and cohort study design (n=1) (Nilsen et al. 2012).

#### 2.4 Quality of the included reviews

Included systematic reviews and the scoping review with an evaluative component were critically appraised with the JBI checklist for systematic reviews and research syntheses (Aromataris et al. 2015) (further information on the JBI checklist and the quality appraisal is in the additional material which is available on request from the WCEC). None of the systematic reviews met all 11 quality criteria of the JBI checklist. Out of the eight systematic reviews, only one met 10 quality criteria (Grobler et al. 2015), indicating an overall good quality due to the absence of reporting of publication bias assessment.

Four studies met nine quality criteria out of 11 (Johnson et al. 2018, Verma et al. 2016, Russell et al. 2021, WHO 2020, 2021) with common methodological issue being a lack of publication bias assessment. Other quality issues included vague description of methods, such as the number of reviewers conducting quality assessment (Johnson et al 2018) or data synthesis approach (Verma et al. 2016). The absence of recommendations for either policy and practice or future research were also identified as problematic for two systematic reviews (Russell et al. 2021, WHO 2020, 2021).

One systematic review met eight out of 11 quality criteria (MacQueen et al. 2018), with issues including a lack of clarity around how quality appraisal and publication bias assessment was conducted, and the absence of recommendations for future research. One systematic review met seven quality criteria (Kumar and Clancy 2020) due to unclear description of their search strategy, insufficient number of resources and databases searched, and lack of clarity on publication bias assessment. One systematic review met six quality criteria out of 11 due to insufficient risk of bias assessment, lack of clarity in data extraction methods, and the absence of clear recommendations for policy and practice and for future research (Suphanchaimat et al. 2016). The scoping review with evaluative component met six out of a possible seven quality criteria (Noya et al. 2021) due to a lack of clarity in how data extraction was conducted.

#### 2.5 Effectiveness of educational interventions

Seven systematic reviews and one scoping review with an evaluative component investigated the effectiveness of a number of different educational interventions.

- Selecting health professional students based on rural background (Russell et al. 2021, Suphanchaimat et al. 2016, Noya et al. 2021, Verma et al. 2016, WHO 2020, 2021).
- Locating education institutions in rural areas / providing training within rural oriented medical schools (Johnson et al. 2018, Noya et al. 2021, WHO 2020, 2021).
- Exposure to rural health topics as part of the taught curricula for undergraduates and postgraduates (Johnson et al. 2018, WHO 2020, 2021).
- Rural clinical placements, fellowships, or internships in undergraduate or post-graduate education (Johnson et al. 2018, Kumar and Clancy 2020, Russell et al. 2021, Suphanchaimat et al. 2016, Noya et al. 2021, Verma et al. 2016, WHO 2020, 2021).
- Facilitating continuing education for rural and remote healthcare professionals (Russell et al. 2021, WHO 2020, 2021).
- 'Rural-based training programmes' which is an overarching term that covers interventions, such as rural residency training, rural campus, association with rural medical schools, and rural summer externships among others (MacQueen et al. 2018, Kumar and Clancy 2020).

#### 2.6 Evidence from reviews for doctors (including general practitioners)

One systematic review explored the evidence base for rural educational programmes within medical education, specifically rural clinical placement programmes with and without rural health educational curriculum and rural clinical school programmes. Mixed evidence was reported for the effectiveness of such interventions on rural intentions or actual rural employment with 55% of studies providing strong evidence of an effect (Johnson et al. 2018). Kumar and Clancy (2020) summarised the recent literature that analysed strategies implemented to increase retention for physicians and reported that effective strategies were rural-based training programmes for students training in HICs and rural placements for students training in MICs. Verma et al. (2016) reported weak evidence for an association between the improvement in the recruitment of primary care doctors and postgraduate placements in underserved areas, undergraduate rural placements and recruiting students to medical school from rural areas. Noya et al. (2021) found that educational strategies which included rural background student selection, rural exposure during medical school, and rural oriented medical school positively impacted recruitment and retention of the rural medical workforce.

#### 2.7 Evidence from reviews for dentists

Suphanchaimat et al. (2016) included a meta-analysis and found that **dental students/graduates** with rural experience (defined as increased exposure to rural areas during training or recruiting students from a rural background) were four times as likely to have intentions to practice in rural areas than those without rural experience (OR 4.06 (95% CI, 2.55–6.45). Subgroup analysis showed that the teaching programmes that included greater exposure to rural areas tended to have a marginally greater impact on intention to practice in rural areas compared to interventions that aimed to recruit more students with a rural

background (OR 4.32: 95% CI, 1.93-9.66 versus OR 4.20; 95% CI, 2.22–7.96), but both strategies still had a statistically significant impact.

#### 2.8 Evidence from reviews for mixed groups of healthcare professionals

The success rate of US rural training programmes was found to range from 30 to 65% in the systematic review conducted by MacQueen et al. (2018). This was based on moderate quality evidence and on average it was reported that just one in every two trainees are likely to enter rural care after having undertaken a rural training programme. Russell et al. (2021) demonstrated that preferential selection of students who grew up in a rural area, undertaking substantial lengths of rural training during basic university training or during post-graduate training and supporting existing rural health professionals to extend their skills or upgrade their qualifications was associated with increased rural retention. This was based on low quality evidence. The systematic review and subsequent guidelines published by the WHO (WHO 2020, 2021) found moderate quality evidence of the effectiveness of enrolling students with a rural background in health worker education programmes. Admitting students with a rural background has a positive effect on the availability of rural health workers. Additionally, low quality evidence was reported for locating education facilities closer to rural areas, exposure to rural health topics as part of the taught curricula for undergraduate and postgraduate, rural clinical placements, aligning health worker education with rural health needs and facilitating continuing education for rural and remote healthcare professionals.

#### 2.9 Evidence from primary research conducted within the UK and Europe

From the included systematic and scoping reviews, seven primary studies investigated educational interventions in Europe and UK (Carson et al. 2015, Flum et al. 2016, Gaski and Abelsen 2017, MacVicar et al. 2016, Nilsen et al. 2012, Norbye and Skaalvik 2013, Straume and Shaw 2010). These were conducted in Norway (n=4), Scotland (n=1), Germany (n=1), and across seven European countries (Ireland, Scotland, Iceland, Greenland, Norway and Sweden) (n=1) and study designs included four descriptive surveys (n=4), a quantitative study using retrospective datasets (n=1), a cohort study (n=1), and a cohort study within mixed methods design (n=1). The following interventions were investigated:

- Rural clinical placements, fellowships or internships in undergraduate or postgraduate education (Gaski and Abelsen 2017, MacVicar et al 2016, Straume and Shaw 2010).
- Exposure to rural health topics as part of the taught curricula for undergraduates and postgraduates (Flum et al 2016).
- Locating education institutions in rural areas (Nielsen et al. 2012, Norbye and Skaalvik 2013).
- Selecting health professional students based on rural background (Carson et al. 2015).

Flum et al. (2016) investigated whether a "rural day" was an effective intervention for GP workforce shortages in rural communities in Germany. The 'rural day' programme was a day trip to rural communities with presentations by political stakeholders about the programme, evidence, and strategies; information on the rural region; informal discussions between GP trainees and political stakeholders; visits to primary care service and local points of interest. The results showed that the rural day had no significant influence on intention to work in rural practice but that there was an increase in positive attitudes towards rural areas in general.

The impact of primary care internships on recruitment and retention to rural and remote areas of Norway was reported by Straume and Shaw (2010). The results indicated that a primary care internship might have a positive impact on vacancy rate, although no statistical analysis was presented to confirm the findings. A further study investigated the choice of workplace following the same internship programme after the introduction of an early sign-up model which gave students in their tenth term the opportunity to sign up for the internship placement (Gaski and Abelsen 2017). It was expected that interns who chose to work in rural areas would have a more positive attitude towards working within the rural study area following the internship than those who were assigned a regular internship placement. The results showed that physicians with an early sign-up internship who remained working in the study area was nearly double compared to physicians with a regular internship. However, this only appeared to be the case for the most densely populated areas and not the regions with smaller or more scattered populations.

Two further studies from Norway investigated whether decentralized nursing education that provides off-campus training in rural areas contributed to recruitment and retention (Nilsen et al. 2012, Norbye and Skaalvik 2013). Norbye and Skaalvik (2013) presented the results of a survey and showed that the off-campus programme had been successful in recruiting and retaining nurses to rural areas. Nilsen et al. (2012) conducted a cohort study, which reported that the off-campus classes resulted in a considerably higher retention rate (92.5%) compared to the traditional campus classes retention rate (70%). However, no statistical analysis was presented to confirm the findings.

MacVicar et al. (2016) explored the impact of a GP rural fellowship programme in which GPs in Scotland were offered a further year of training in and exposure to rural medicine. The results of a survey found that just under three quarters of the graduates who had completed the fellowship programme were retained in rural roles.

One further descriptive study (Carson et al. 2015) looked at the impact of the 'rural pipeline' on retention of doctors, nurses and AHPs across seven European countries (Ireland, Scotland, Iceland, Greenland, Norway and Sweden). This study was included in the WHO review even though it did not evaluate an intervention rather it explored the concept of "rural pipeline". It has however, been included in here for completeness. The rural pipeline includes 'rural origin' (those who grew up in rural areas to enter the health professions) and training in rural locations, and other forms of exposure, such as visits to rural communities (rural exposure). The research concluded that overall, the rural pipeline (both rural origin and rural exposure) does impact on retention. However, when relationships between rural pipeline and retention were explored by country, positive association for healthcare professionals in Scotland, UK were no longer present.

#### 2.10 Bottom line summary for educational interventions

This section summarised evidence from seven systematic reviews and one scoping review with an evaluative component, three for doctors including GPs, one for medical workers including undergraduates, one for dentists and three for mixed groups of healthcare professionals.

- Mixed evidence was found for trainee doctors (including GPs) of an association between rural clinical placements in both undergraduate and postgraduate education, rural health educational curriculum, rural clinical school training programmes and rural intentions or actual rural employment.
- Moderate quality evidence from one scoping review with an evaluation component
  for the medical workforce demonstrated a positive association between selecting
  students based on rural background, encouraging undergraduate and postgraduate
  training exposure to rural areas as part of the curricula and rural recruitment and
  retention.
- Moderate quality evidence suggested that one in every two trainee healthcare professionals are likely to enter rural care after having undertaken a rural training programme.
- Low quality evidence demonstrated a positive association between selecting healthcare students (including dentists) based on rural background and recruitment in rural areas. One further systematic review also found low quality evidence of a positive association between exposure to rural health topics as part of the taught curricula for undergraduates and postgraduates and recruitment in rural areas.
- Moderate quality evidence from one systematic review demonstrated a positive association between selecting healthcare students based on rural background and recruitment and retention in rural areas.
- Low quality evidence from one systematic review across healthcare professionals demonstrated a positive association between locating education facilities closer to rural areas, bringing students in health worker education programmes to rural and remote communities, aligning health worker education with rural health needs, facilitating continuing education for rural and remote healthcare professionals and recruitment to rural areas. In addition, from the same review low quality evidence suggested a positive association between facilitating continuing education for rural and remote healthcare professionals and retention.

Evidence was also summarised for seven of the primary studies that had been conducted within the UK and Europe.

- Low and very low quality evidence from three primary studies suggested a positive association between internships and fellowships for GPs and GP trainees and recruitment and retention in rural areas.
- Low quality evidence from one primary study showed that rural exposure in the form of a 'rural day' had **no impact on intentions** to work in rural areas, although GP trainees' attitude towards these locations improved.
- Low and moderate evidence from two primary studies suggested a positive association between off-campus undergraduate education and nurse retention.
- Low quality evidence from one primary study conducted across several European
  countries with healthcare professionals indicated that overall 'rural pipeline' (rural
  origin or rural exposure) can have a positive impact on retention, although results
  specific to the UK showed no positive influence on retaining healthcare professionals.

#### 2.11 Effectiveness of regulatory interventions

Five systematic reviews and one scoping review with an evaluative component investigated the effectiveness of a number of different regulatory interventions requiring an obligatory return of service (RoS) in a rural area

- Bonded schemes, scholarships, or bursaries subsidies to attend education and development events over the course of the program, relocation allowances to assist with moving for their rural service in return for a RoS contract to complete a predefined number of postgraduate years in a rural hospital (Noya et al. 2021, WHO 2020, 2021).
- Visa waivers obligatory service schemes linked to work in rural areas in return for concessions on international medical graduates (IMGs) visa requirements (Kumar and Clancy 2020, Noya et al. 2021, Russell et al. 2021, Verma et al. 2016).
- Loan repayments (Russell et al 2021).
- Access to professional licences and/or provider number for IMGs (Russell et al 2021).
- Enhanced scope of practice in rural areas (WHO 2020, 2021).
- Introduction of different types of health workers with the appropriate training such as accelerated medically trained clinicians (WHO 2020, 2021).
- Compulsory service mandatory deployment of health workers (Kumar and Clancy 2020, WHO 2020, 2021).
- National Health Insurance scheme (Grobler et al 2015).
- Other financial incentives with RoS (Verma et al. 2016)

#### 2.12 Evidence from reviews for doctors (including general practitioners)

Noya et al. (2021) reported evidence that bonded scholarships and visa waiver programmes for IMGs positively impacted recruitment in rural areas for the medical workforce. However, Kumar and Clancy (2020) reported that for IMGs in HICs visa waiver programmes were identified as a non-effective retention strategy. The same review reported that compulsory rural service programmes for physicians were effective as a retention strategy in HICs but that the evidence was inconclusive within MICs (Kumar and Clancy 2020). One further systematic review reported that evidence base for financial incentives with RoS was mixed (Verma et al. 2016). The quality of studies was not sufficient to make any firm conclusions regarding the effectiveness of visa waiver programmes for IMGs in rural areas, although all studies did report success in recruiting international doctors, but retention rates varied (Verma et al. 2016).

#### 2.13 Evidence from reviews for mixed groups of healthcare professionals

Russell et al. (2021) found that evidence regarding interventions which required service in rural areas (for a varying length of time) in return for a benefit (exchange for visa waivers, access to professional licenses or provider numbers) were associated with comparatively low rural retention, especially once the RoS period was complete. However, rural retention was higher if RoS was in exchange for loan repayments.

Scope of practice can be defined as services a healthcare professional based on their level of experience and competence is allowed to provide within the limits of their professional and regulatory standards, registration, qualification, and the approval of their organisation. Due to limited availability of different health professions and specialities in rural and remote areas, existing healthcare professionals are often required to provide services beyond the scope of

their practice, thus risking quality of care (WHO 2020, 2021). An enhanced scope of practice is defined as "the development or acquisition of skills or expertise beyond the currently recognized scope of practice" (WHO 2021, p.10). The WHO (2020, 2021) reported that the introduction of an enhanced scope of practice increases job satisfaction which positively influences retention and improves access to health care for rural communities with shortages of high-level health workers or specialists (GRADE – low).

Another successful solution to workforce shortages reported in the WHO review (2020, 2021) is the recruitment of health workers in rural areas, that are faster to train and more readily deployed and retained in rural areas (for example, accelerated medically trained clinicians) (GRADE – low). There was also low certainty of evidence regarding the impact of compulsory service, and the evidence mainly focused on doctors and dentists, and the impact is therefore limited. As an alternative to compulsory service, tertiary education providers in HICs offer health professions scholarships, bursaries, stipends or other forms of subsidies to cover the costs of their education and training in return for an agreement to work in a rural or remote location for a certain period after qualification. The WHO review (2020, 2021) demonstrated positive influences on the increase in the availability of service-obligated health workers through high rates of completion of the service agreements and varied retention rates (GRADE – low).

The systematic review by Grobler et al. (2015) only retrieved one study and this evaluated the implementation of National Health Insurance (NHI) scheme on the distribution of health professionals in Taiwan. Prior to the implementation of the NHI, people living in urban areas were more likely to be able to afford higher medical costs. Therefore, it was more financially rewarding for health providers to work in urban areas compared to the poorer rural areas. However, due to very low certainty of the evidence it was not possible to be certain about the effect of NHI schemes on the distribution of health professionals.

#### 2.14 Evidence from primary research conducted within UK and Europe

We did not find any evidence from primary studies conducted within the UK and Europe that explored regulatory interventions within the included reviews.

#### 2.15 Bottom line summary for regulatory strategies

This section summarised evidence from five systematic reviews and one scoping review with an evaluative component, two for doctors including GPs, one for medical workers including undergraduates, and three for mixed groups of healthcare professionals.

- Low quality evidence from one systematic review reported an association between RoS interventions in rural areas (visa waivers, access to professional licenses or provider numbers) for IMGs across a range of healthcare professional groups and low rural retention.
- Low quality evidence was found for an association between RoS interventions in rural areas (loan repayments) across a range of healthcare professional groups and high rural retention. There was mixed evidence for the effectiveness of visa waiver programmes on the recruitment and retention of doctors (including GPs) in rural areas.

- There was mixed evidence for the effectiveness of financial incentives with RoS on the recruitment and retention of doctors (including GPs) in rural areas. Evidence from one scoping review with an evaluative component reported that bonded scholarships positively impacted recruitment of the medical workforce in rural areas.
- One systematic review demonstrated that compulsory rural service programmes for physicians were effective for improving retention in HICs.
- Low quality evidence from one systematic review reported a positive association between an enhanced scope of practice, accelerated medical clinicians training, compulsory service programmes and increase in the availability of service-obligated health workers (scholarships, bursaries, stipends or other forms of subsidies), and the retention of healthcare professionals.
- One study within one systematic review found low certainty evidence for the effect of NHI schemes on the distribution of healthcare professionals.

#### 2.16 Effectiveness of financial incentives

Three systematic reviews reported on the effectiveness of financial incentives without RoS (Russell et al. 2021, Kumar and Clancy 2020, WHO 2020, 2021). Financial incentives include:

- Monetary benefits that offset other costs and losses of working rurally, such as higher salaries; and in-kind benefits such as, subsidised school fees for children, subsidised or free housing or vehicles, smartphones, post graduate training opportunities (Russell et al. 2021, WHO 2020, 2021)
- Loan payment programmes without RoS (Kumar and Clancy 2020).

#### 2.17 Evidence from reviews for doctors (including general practitioners)

Kumar and Clancy (2020) reported that for physicians in MICs financial incentives were found to be effective as retention strategies. However, in HICs the effectiveness of financial incentives was inconclusive, although it was suggested that direct financial incentives without RoS are most effective, particularly loan repayment programs (in countries with high tuition fees for medical education).

#### 2.18 Evidence from reviews for mixed groups of healthcare professionals

Russell et al. (2021) reported that the evidence about the impact of financial incentives (with no RoS requirement) for healthcare professionals was limited because of the small number of studies and insufficient methods used to capture and report actual retention numbers. The systematic review conducted by WHO (2020, 2021) reported that findings from some observational studies suggest that salaries and allowances are positively linked to the recruitment and retention of health workers in rural areas in both the short and medium term (GRADE – low). Other non-monetary incentives have been shown to positively influence job satisfaction.

#### 2.19 Evidence from primary studies conducted within the UK and Europe

One descriptive study assessed the impact of an AHP support and development scheme funding package of £3000 on the recruitment and retention of AHPs working in rural areas of NHS Scotland. The managers of the scheme reported that the majority (89%) of hard to fill

vacancies had been filled and that new team members had stayed in the post for an average of one and a half years (Solowiej et al. 2010).

#### 2.20 Bottom line summary for financial incentives

This section summarised evidence from three systematic reviews, one for doctors and two for mixed groups of healthcare professionals.

- There was low quality mixed evidence for the effectiveness of financial incentives
  without RoS for improving recruitment of doctors and other healthcare professionals
  across HICs. However, one systematic review reported that financial incentives were
  effective retention strategies for physicians in MICs
- In rural areas, loan repayment programs (in countries with high cost of medical education), salaries and allowances are **positively linked to** the recruitment and retention of healthcare professionals.

Evidence was also summarised for one of the primary studies that had been conducted within the UK and Europe.

• **Very low quality evidence** suggested that recruitment and retention **had improved** after the introduction of an AHP development and support scheme.

#### 2.21 Effectiveness of personal and professional support

Four systematic reviews evaluated the effectiveness of personal and professional support (Kumar and Clancy 2020, Russell et al 2021, Verma et al. 2016, WHO 2020, 2021). Personal and professional support has been described as relating to factors that improve living and working conditions in rural areas, including community support and family integration into the community such as good infrastructure to improve living conditions (such as accommodation, running water, electricity, roads and internet access), opportunities for social interaction, schooling for children, employment for spouses, opportunities to advance careers and to communicate and consult with peers through networks, telehealth or other approaches (Kumar and Clancy 2020, WHO 2020, 2021).

#### 2.22 Evidence from reviews for doctors (including general practitioners)

The review by Kumar and Clancy (2020) reported the effectiveness of personal and professional support on retention in rural areas in both HMICs and MICS. Sustainable workplace organisation and infrastructure, and social support were effective strategies to retain doctors in HICs, while workplace infrastructure was effective in MICs. Verma et al. 2016 reported that the quality of the studies was not sufficient to draw conclusions about well-being or peer support or mixed approaches.

#### 2.23 Evidence from reviews for mixed groups of healthcare professionals

Russell et al. (2021) provides narrative evidence that a cognitive behavioural coaching programme and an enhanced professional network were effective strategies for retaining healthcare professionals working in rural areas but noted that studies were very low quality due to a lack of a comparison groups.

The WHO (2020, 2021) review summarised findings from observational studies that evaluated the effectiveness of a number of personal and professional support interventions that had a

positive effect on retention for healthcare professionals working in rural areas, all of which were rated low using the GRADE approach.

- Investing in rural and remote infrastructure and services to ensure decent living conditions
- Safe and secure working environment for health workers in rural and remote areas
- Decent work that respects healthcare workers' rights, improving working conditions
- Health workforce support networks (availability of telehealth, mobile health and electronic health for health workers in remote and rural areas)
- Career development and advancement programmes, and career pathways for health workers in rural and remote areas
- Development of networks, associations, and journals for health workers in remote and rural areas
- Social recognition measures for health workers in remote and rural areas

#### 2.24 Evidence from primary studies conducted within the UK and Europe

One quantitative study which collected data using retrospective datasets explored the effectiveness of personal and professional support within the included reviews from the UK and Europe (Chevillard et al. 2019). This was conducted in France and investigated the implementation of an organisational multidimensional strategy in which multi-professional group practices (PCTs) in the form of primary care teams (GPs working with other professionals such as midwives, dentists, paramedics, nurses, or administrative staff) was implemented. The findings suggest that **PCTs help to attract and retain GPs.** The authors concluded that this was probably through the improvement of their working conditions.

#### 2.25 Bottom line summary for personal and professional support

This section summarised evidence from four systematic reviews, two for doctors including GPs and two for mixed groups of healthcare professionals.

- Evidence from one systematic review indicated that sustainable workplace organisation, improved infrastructure and social support were effective in **retaining** doctors in rural areas of HICs. In rural areas of MICs, improved workplace infrastructure can have a positive impact on retention of doctors.
- Very low quality evidence from one systematic review reported that behavioural coaching programmes and enhanced professional networks are effective in retaining healthcare professionals in rural areas.
- Low quality evidence from one systematic review highlighted several interventions
  (including investing in rural infrastructure, improved working conditions and
  environment, workforce support network, career development opportunities, facilitating
  knowledge exchange via networks and journals, social recognition measures) are
  effective personal and professional interventions that have a positive impact on
  retention of healthcare professionals in rural areas.
- Due to the poor quality of the studies investigating well-being or peer support no conclusions could be drawn regarding effectiveness.

Evidence was also summarised for one of the primary studies that had been conducted within the UK and Europe.

 Moderate quality evidence implied that PCTs can help attract and retain GPs in rural areas.

#### 2.26 Bundled strategies

Three systematic reviews and one scoping review with an evaluation component investigated the effectiveness of bundled (multicomponent) interventions (Kumar and Clancy 2020, Noya et al. 2021, Verma et al. 2016, WHO 2020, 2021). The WHO (2010) review describes bundled interventions as group of evidence-based interventions put together into a package that when implemented have the potential to produce better outcomes than delivered separately.

#### 2.27 Evidence from reviews for doctors (including general practitioners)

One systematic review was not able to reach any conclusions about the effectiveness of bundled interventions conducted with GPs due to the poor quality of the included studies (Verma et al. 2016). Kumar and Clancy (2020) concluded that implemented strategies for physicians in the rural context must be multifactorial or bundled as well as relevant to the local context. This was based on a narrative summary across one study and two narrative reviews. Noya et al. (2021) found that bundled strategies positively impacted on recruitment, and retention of the rural medical workforce.

#### 2.28 Evidence from reviews for mixed groups of healthcare professionals

The WHO (2020, 2021) found increasing evidence that bundling interventions that are relevant to the given rural context can have a synergistic effect on recruitment and retention of healthcare professionals.

#### 2.29 Evidence from primary studies conducted within the UK and Europe

We did not find any evidence from primary studies conducted within the UK and Europe that explored bundled interventions within the included reviews.

#### 2.30 Bottom line summary for bundled strategies

This section summarised evidence from three systematic reviews and one scoping review with an evaluation component. Three reviews investigated interventions for doctors including GPs and one for mixed groups of healthcare professionals.

 While the evidence was mixed due to the different components across the bundled interventions, there was a consensus among the included reviews that such interventions positively impacted on recruitment and retention of all healthcare professional groups.

#### 2.31 Other strategies

Two systematic reviews (Russell et al. 2021, Verma et al. 2016) investigated the effectiveness of a number of interventions that did not fall within the classification system (WHO 2010). These included international recruitment (not involving visa waivers), marketing, retainer schemes, re-entry schemes, specialised recruiters or case managers and delayed partnerships (Verma et al. 2016) and those related to health systems (Russell et al. 2021).

However, Verma et al. (2016) reported that due to the poor quality of the studies investigating these interventions they were not able to reach any conclusions about retainer schemes, reentry schemes, international recruitment, specialised recruiters, support for professional development or research or, delayed partnerships. The review conducted by Russell et al. (2021) reported just one study that focused on health system related interventions. This study was conducted in the USA where the expansion of Medicaid and Medicare in rural areas was associated with physicians giving up their rural practices and becoming clinically inactive.

#### 3. DISCUSSION

#### 3.1 Summary of the findings

This rapid review of reviews aimed to determine the effectiveness of interventions/innovations relevant to the Welsh NHS context to support recruitment and retention of clinical staff. Although the evidence base is weak this review found **evidence to support a wide range of educational, regulatory, personal and professional support and bundled interventions**.

The importance of rural selection to and rural exposure within undergraduate and postgraduate healthcare education has been well established from reviews that have focused on factors that impact on rural recruitment and retention (see the Rapid Evidence Map (REM), which can be downloaded from the WCEC <u>Library</u>. This rapid review identified that the **most** common strategies reported across the evidence base were educational interventions which demonstrated positive associations between recruitment and retention of all health professional groups and selecting healthcare students based on rural background, locating education institutions or providing training in rural areas, exposing students to rural health topics as part of the taught curricula and facilitating continuing education for rural and remote healthcare professionals. The updated WHO guidelines on health workers development, attraction, recruitment and retention in rural and remote areas strongly recommends "using targeted admission policies to enrol students with a rural background in health worker education programmes" (WHO 2021, pg. xiv). In addition, the review and meta-analysis by Suphanchaimat et al. (2016) for dental students revealed that students with rural exposure tended to have a fourfold-higher chance of proceeding to or intending to serve rural populations than those without exposure to rural areas. However, the effectiveness of rural clinical placements, fellowships or internships, was mixed with some studies showing a positive impact on levels of recruitment and retention and others having no impact.

There were a wide range of effective regulatory interventions requiring RoS in rural areas in exchange for bonded schemes, scholarships, bursaries, visa waivers for IMGs, loan repayments, professional licences, provider numbers and/or compulsory service. However, for GP trainees there was limited mixed evidence for visa waivers. There was also limited evidence of the impact of financial incentives with and without a RoS component across most healthcare professional groups. Russell et al. (2021) suggests that as well as the limited numbers of studies in this area, those that are conducted fail to quantify the actual retention behaviour of health professionals. In general, financial incentives were beneficial in improving recruitment and retention in rural areas in MICs and loan payment programmes without RoS in countries where the costs of healthcare education are high.

The wider literature suggests that personal and professional support may influence professionals' choice to work in rural, remote and underserved areas (see the Rapid Evidence Map (REM), which can be downloaded from the WCEC <u>Library</u>). This rapid review of effectiveness found **positive associations between all personal and professional support interventions ranging from infrastructure support to community support and family integration** and improved recruitment and retention.

Although there was mixed evidence presented for the benefit of bundles (multifactorial interventions), there was a consensus that such interventions have the potential to have a positive impact on recruitment and retention of the rural medical workforce. **The WHO proposes a framework of six dimensions to guide the selection of appropriate bundles of interventions based on relevance, acceptability, feasibility, affordability, effectiveness and impact (WHO 2021).** These dimensions can then be used to measure development, attractiveness, recruitment and retention of the health workforce within rural and remote areas (WHO 2021).

Verma et al. (2016) reported that for GPs and GP trainees they were unable to draw any conclusions about retainer schemes, re-entry schemes, international recruitment, specialised recruiters, support for professional development or research, delayed partnerships, well-being or peer support or mixed approaches. This rapid review of reviews did not find any additional evidence for these interventions for GPs and GP trainees.

Whilst the majority of evidence found was related to the rural international context within USA, Canada or Australia, the principles behind the interventions can be transferred to the Welsh context, especially with regard to undergraduate and postgraduate education across the different healthcare disciplines.

#### 3.2 Limitations of the available evidence

While the included reviews searched for literature related to the recruitment and retention of a wide range of healthcare professionals, such as doctors, dentists, nurses, and AHPs (including occupational therapists, physiotherapists, pharmacists, dietitians, clinical psychologists, and speech and language therapists), **limited evidence was found on interventions aimed at AHPs, nurses and dentists**. Moreover, the majority of the evidence on AHPs included studies looking at mixed professional groups and thus profession specific effects of the interventions cannot always be separated.

Many of the reviews mention that finding a single, global definition for 'rural area' was not possible, due to a lack of consistency or insufficient detail in how the primary studies described 'rural' (Noya et al. 2021, Russell et al. 2021, WHO 2020, 2021). Moreover, national classifications and standards used to define 'rural area' were often different within primary studies conducted in the same country, adding to the difficulty to find an all-encompassing definition (Noya et al. 2021).

There was very little high quality evidence presented across all the included reviews and the majority, consisted of a variety of moderate, low-quality and very low primary research studies as rated by the individual review authors. The majority used cohort or cross-sectional designs,

which often lacked comparison groups, leading to uncertainty whether the change in recruitment and retention rates can be attributed to the intervention. Noya et al. (2021) comments that implementing randomised controlled trials (RCTs) in the real world to investigate recruitment and retention initiatives can be difficult as ethical issues around inequitable recruitment, forced training, and mandatory work for those not interested in rural training could arise. However, there are pragmatic RCT designs that can be used to overcome some of these challenges, and robust evaluations (or natural experiments) can also be designed and planned in advance of the rollout of any innovation. Another issue that we encountered and reported by the review authors was that many of the primary studies did not apply appropriate statistical analysis to confirm their findings.

#### 3.3 Implications for policy and practice

The review identifies a range of interventions that can be used for enhancing recruitment and retention of NHS clinical staff in Wales, particular in rural areas. The evidence also supports the use of multiple-component interventions.

The findings highlight the importance of providing and locating undergraduate and post graduate training in rural locations. The findings also corroborate the use of bursary schemes for training, such as those already available for Nursing in Wales.

Further, more **robust evaluations**, **based on comparative studies**, **are required** to assess the effectiveness of interventions to support recruitment and retention of clinical staff. There was limited evidence on interventions aimed at allied health professionals.

#### 3.4 Strengths and limitations of this Rapid Review

Limitations of this rapid review of reviews mainly originate from the issues with the available evidence identified in Section 2.2) which impact on the generalisability of the findings. In addition, the interventions mentioned in this rapid review are mainly based on cohort and descriptive studies and so we cannot be fully certain of the benefits. Further research is needed to determine the effectiveness of interventions for recruitment and retention of healthcare professionals, although certain ethical issues around forced training and labour need to be considered.

The strength of this review is that a thorough search was undertaken by an information specialist across five electronic databases, and the websites of 35 organisations were searched. Although this was a rapid review of reviews in which several of the systematic review processes could have been streamlined, it should be noted that data screening, data extraction and critical appraisal of each study were undertaken by different reviewers and then independently checked for accuracy and consistency by the same second reviewer.

The synthesis identified overall that there was reasonable agreement among all the included literature, which may be considered to imply some degree of reliability. However, findings can be profession and context dependent, which need to be considered when interpreting the results. Primary research studies focusing on interventions implemented in Europe and UK were separately summarised which is a strength of this review, as these strategies might be transferable to the Welsh context.

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#### 5. RAPID REVIEW METHODS

# 5.1 Eligibility criteria

The PICoS framework was used to inform the eligibility criteria: **P**opulation, Phenomena of Interest, **Co**ntest and **S**tudy design. The population was informed by healthcare and education shortage occupations list (UK Visas and Immigration 2021).

**Table 3: Eligibility Criteria** 

PICoS	Inclusion criteria	Exclusion criteria
Population	Doctors (including GPs and medical practitioners)  Nurses and midwives  Dentists  AHPs (Our previous rapid evidence mapping indicates that secondary evidence is available for the following groups: pharmacists, physiotherapists, occupational therapists. In addition, the following AHPs are included, as they are professions on the UK Visas and Immigration (2021) shortage occupation list: psychologists, paramedics, radiographers, radiotherapists, speech and language therapists)	Students (Secondary evidence focusing on the recruitment of students onto university courses are excluded)  All other AHPs (All other AHP groups are excluded, as our rapid evidence mapping did not retrieve any secondary evidence for these professions, indicating a lack of research in these areas)
	Students are included if interventions are aiming at recruiting them into healthcare job	
Phenomena of interest	Interventions for supporting recruitment and retention Interventions aiming at recruiting students into healthcare jobs Evaluations	Transition programmes for newly qualified nurses (mentoring, preceptorship, residency programmes etc)  Factors influencing recruitment and retention
Context	All Healthcare settings including rural settings of relevance to Wales	
Study design	Quantitative systematic reviews of robust evaluations (including those within mixed methods)  Scoping reviews with an evaluation component (Scoping reviews are included as the previous rapid evidence mapping indicated that numerous scoping reviews are available)  Rapid reviews	Narrative reviews Protocols Qualitative systematic reviews

	Published and pre-prints	
Other	From 2015 (Searches are limited to the last 7 years to make the review of reviews manageable)	
	English language	
	No geographical limitations	

AHPs allied health professionals; GPs general practitioners

#### 5.2 Literature search

Comprehensive searches were conducted across five databases for English language publications from 2015 to February 2022:

- On the Ovid Platform: Medline, Embase, Emcare, HMIC
- On the Ebsco Platform: Cumulative Index of Nursing and Allied Health Literature
- Epistemonikos
- CENTRAL

The websites of key third sector and government organisations were also searched (<u>see Appendix</u>).

An initial search of MEDLINE was undertaken (retention or retain\* or recruit\* AND doctor OR nurs OR midwi\* OR dentist OR dental OR general practitioner\* OR Pharmacist\*, Physiotherapist\*, occupational therapist\*, paramedic\*, radiographer\*, radiotherapist\* AND review\* or meta\*) followed by analysis of the text words contained in the title and abstract, and of the index terms used to describe article. This informed the development of a search strategy which was tailored for each information source. The full search strategies for each of the databases are provided (see Appendix). The existing umbrella reviews and rapid reviews that include reviews were used to identify relevant systematic reviews.

All citations retrieved from the database searches were imported into EndNote<sup>TM</sup> (Thomson Reuters, CA, USA) and duplicates removed. Irrelevant citations were removed by searching for keywords within the title using the search feature within the Endnote software. The project team agreed which keywords to use to identify papers which did not meet the inclusion criteria. At the end of this process the citations that remained were exported as an XML file and then imported to Covidence<sup>TM</sup>.

#### 5.3 Study selection process

Two reviewers dual screened all the citations using the information provided in the title and abstract using the software package Covidence<sup>TM</sup>, resolving all conflicts. For citations that appeared to meet the inclusion criteria, or in cases in which a definite decision could not be made based on the title and/or abstract alone, the full texts of all citations were retrieved. The full texts were screened for inclusion by two reviewers using the software package Covidence<sup>TM</sup>, a third reviewer was not required as there were no disagreements. A list of exclusion reasons were provided (see Appendix).

#### 5.4 Data extraction

All demographic data was extracted directly into tables by one reviewer and checked by another. The data extracted included specific details about the populations, study methods and outcomes of significance to the review question and specific objectives. All outcome data were extracted by one reviewer and checked by a second.

#### 5.5 Quality appraisal

Eligible systematic reviews were critically appraised using the JBI critical appraisal checklist for systematic reviews and research syntheses (Aromataris et al. 2015). All systematic regardless of the results of their methodological quality, underwent data extraction and synthesis (where possible). The results of the critical appraisal are reported in narrative form and in a table (see Appendix). Methodological quality assessment was conducted by one reviewer and checked by a second, there were no disagreements.

#### 5.6 Data summary

The overlap of original research studies included in the systematic and rapid reviews was checked and reported in a table. To determine the degree of overlap, the corrected covered area (i.e. one primary study covered by multiple reviews) has been calculated (Pieper et al. 2014). Using this approach for the corrected covered area, less than 5% overlap is a slight overlap, 6-10% is a moderate overlap, 11-15% is a high overlap and >15% is a very high overlap. Seventy-four primary studies were duplicated across the systematic reviews (see additional material). The corrected covered score was found to be 3.1% (i.e., a slight overlap with systematic reviews mostly considering different primary studies). A total of 292 primary studies were cited by the included systematic reviews including 218 (74.6%) that were cited only once. All systematic reviews were included in this umbrella review regardless of the degree of overlap and percentage corrected covered area. The recency of the evidence base is as follows: 1970s (n=3); 1980s (n=1); 1990s (n=13), 2000s (n=275).

The data were reported narratively as a series of thematic summaries (Thomas et al. 2017) structured around the type of intervention, target population characteristics, type of outcome and intervention content. The type of intervention used the categories proposed by the WHO retention working group for their 2010 review on retention for healthcare workers which were educational interventions, regulatory interventions, financial incentives, personal and professional support and bundled interventions (activities that cover two or more different categories) (WHO 2010). Across all the included systematic reviews, some interventions were categorised differently, for example Verma et al. (2016) categorised bonded schemes as financial incentives, while Russell et al. (2021) considered these regulatory. Where there was a lack of consensus on the intervention categories, data was summarised in this rapid review of reviews according to the WHO framework (WHO 2010).

To gain further insight into interventions that could be transferable to the Welsh context, studies from the included systematic reviews and scoping reviews with evaluation components were filtered for UK and Europe-based primary research and a separate summary was reported. The earliest systematic review retrieved within our time frame was conducted by Grobler et al. (2015). This review sought to identify evidence for all qualified healthcare professionals which included doctors (GPs and specialists), nurses, occupational therapists,

physiotherapists, speech and hearing therapists, pharmacists, dieticians, clinical psychologists and dentists. However, only one study was retrieved which was conducted in Thailand for Western medicine physicians, Chinese medicine physicians and dentists. The next earliest review was conducted by Verma et al. (2016) and this focused on GPs and covered a wide of range of educational interventions, regulatory interventions, financial incentives, personal and professional support and bundled interventions. The review was well conducted and on appraisal scored 9 out of 11 in the JBI checklist for systematic reviews and research syntheses and was written with the UK context in mind (32% of the included studies were conducted in European countries). It was therefore decided to use this review as a baseline and to use the primary research studies within the later systematic reviews to update the evidence base.

#### 6. EVIDENCE

#### 6.1 Study selection flow chart

The flow of citations through each stage of the review process is displayed in a PRISMA flowchart (Page et al. 2021), see Figure 1.

#### 6.2 Additional information available below or on request

- 1. Full search strategies
- 2. List of organisational websites searched
- 3. Critical appraisal scores
- 4. Excluded studies
- 5. Protocol

#### 7. ADDITIONAL INFORMATION

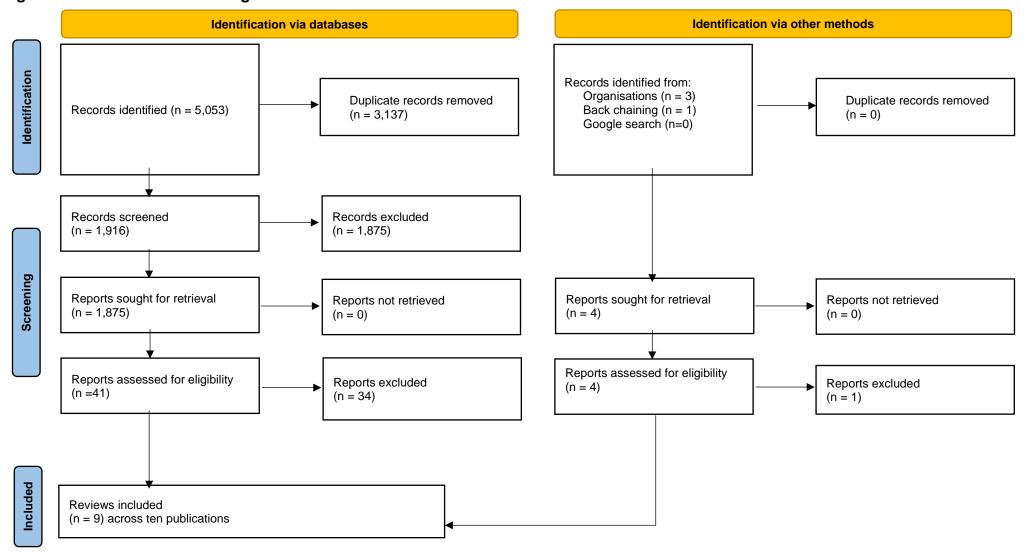
Conflicts of interest

The authors declare they have no conflicts of interest to report.

#### 7.1 Acknowledgements

The authors would like to thank Luke Davies, Charlette Middlemiss, Ian Owen and Sally Anstey for their contributions in guiding the focus of the review and in interpreting the findings.

Figure 1: PRISMA 2020 flow diagram



# 8. ABOUT THE WALES COVID-19 EVIDENCE CENTRE (WCEC)

The WCEC integrates with worldwide efforts to synthesise and mobilise knowledge from research.

We operate with a core team as part of <u>Health and Care Research Wales</u>, are hosted in the <u>Wales Centre for Primary and Emergency Care Research (PRIME)</u>, and are led by <u>Professor Adrian Edwards of Cardiff University</u>.

The core team of the centre works closely with collaborating partners in <u>Health Technology Wales</u>, <u>Wales Centre for Evidence-Based Care</u>, <u>Specialist Unit for Review Evidence centre</u>, <u>SAIL Databank</u>, <u>Bangor Institute for Health & Medical Research/ Health and Care Economics Cymru</u>, and the <u>Public Health Wales Observatory</u>.

Together we aim to provide around 50 reviews per year, answering the priority questions for policy and practice in Wales as we meet the demands of the pandemic and its impacts.

#### Director:

**Professor Adrian Edwards** 

#### **Contact Email:**

WC19EC@cardiff.ac.uk

**Website:** <a href="https://healthandcareresearchwales.org/about-research-community/wales-covid-19-evidence-centre">https://healthandcareresearchwales.org/about-research-community/wales-covid-19-evidence-centre</a>

All reports can be downloaded from the library on the WCEC website.

# 9. APPENDICES

Table 1: Summary table of included systematic and scoping reviews

Citation	Review details	Included studies	Quality of the primary research Quality of the review	Findings
Grobler et al. 2015 https://doi.org/10.1002/ 14651858.cd005314.p ub3  Systematic review	Review purpose To assess the effectiveness of interventions aimed at increasing the proportion of health professionals working in rural and other underserved areas  Included study designs Cohort study (Interrupted trend analysis with time series observations) (n=1)  Outcomes of interest Primary outcomes  The proportion of healthcare professionals who initially choose to work in rural or urban underserved areas as a consequence of being exposed to the intervention (recruitment)  The proportion of healthcare professionals who continue to work in rural or urban underserved areas as a consequence of the intervention (retention)	Number of included studies 1  Interventions Educational interventions (n=0) Regulatory interventions (n=1) Financial incentives (n=0) Personal and professional support (n=0)  Participants Western medicine physicians, Chinese medicine physicians and dentists (n=1)  Countries of interventions Taiwan (n=1)  Settings Rural and underserved areasc	Appraisal scale Cochrane RoB for interrupted time series GRADE  Appraisal rating Serious concerns for risk of bias Very low certainty of evidence  Review appraisal score 10 out of 11 in the JBI checklist for systematic reviews and research syntheses	Implementation of National Health Insurance scheme on equity of physician distribution The equality of the geographic distribution of the health providers was measured using Gini coefficients (Gini coefficient of 0 = no inequality; Gini coefficient of 1 = complete inequality) for each of the 21 prefectures/cities in Taiwan. The investigators examined the distribution of health providers 24 years  Equity of distribution of Western medicine physicians post implementation 1 year post implementation (SE - 0.008, 0.004, p=0.071) 4 years post implementation (SE - 0.018, 0.003, p=0.00) 8 years post implementation (SE - 0.032, 0.005, p=0.00) Equity of distribution of Chinese medicine physicians post implementation 1 year post implementation (SE - 0.007, 0.013, p=0.589)

				0.016, 0.011, p=0.172) 8 years post implementation (SE - 0.025, 0.016, p=0.143) Equity of distribution of dentists post implementation 1 year post implementation (SE - 0.013, 0.017, p=0.444) 4 years post implementation (SE - 0.039, 0.03, p=0.196) 8 years post implementation (SE - 0.073, 0.056, p=0.201)
https://doi.org/10.1186/s12909-018-1287-y   R.   R.   T.   C.   C.   D.   M.   Q.   Q.   C.   E.   C.   C.   E.   C.   C.   C	Review period anuary 2005 to January 2017  Review purpose To examine the evidence base of rural educational programs within medical education and focuses on workforce intentions and employment outcomes  Cohort studies (n=39) Descriptive studies (n=19) Mixed methods study (n=1) Qualitative studies (n=2) Quasi-experimental studies (n=1)  Outcomes of interest Future rural intentions Vorking locations	Number of included studies 62  Interventions Rural Clinical Placement Programs (n=24) Rural Clinical Placement Programs combined with a rural health educational curriculum component (n=12) Rural Clinical School Programs (n=23) Studies comparing two of the above interventions (n=3)  Participants Medical undergraduates  Countries of interventions Australia (n=35), USA (n=18), Canada (n=5), New Zealand (n=2), Thailand (n=1) and Africa (n=1)  Settings	Appraisal scale Modified Type of Evidence Schema  Modified Health Gains Notation Framework  Modified Cochrane Health Promotion and Public Health Field quality assessment screening questions for quantitative and qualitative studies  Appraisal rating Strong (n=6) Moderate (n=40) Weak (n=16)  Review appraisal score 9 out of 11 in the JBI checklist for systematic reviews and research	There were mixed findings reported for rural placement or rural clinical school programs and rural intentions or actual graduate rural employment Evidence from 34 studies (55%) provides strong evidence about the effectiveness of educational interventions  Workforce outcomes 43 of the 62 studies showed increased student interest (or increased association) of working in a rural location  28 out of 62 studies reported increased rural intentions or an increased likelihood to work rurally  22 out of 62 studies reported increased student interest in rural health medicine

		T =		T =
		Rural (no further details		7 out of 62 studies reported long
		provided)		term retention of graduates
				employed in a rural location
				5 out of 62 studies did not report a
				positive association with
				graduates choosing rural
				employment
				Outcomes classified by
				interventions
				The Rural Clinical Placement
				Programs had the highest number
				of studies reporting a positive rural
				association (n=21/24, 88%)
				compared to (n=15/23, 65%)
				studies for the Rural Clinical
				School Programs
				School Programs
Kumar and Clancy	Review period	Number of included studies 19	Appraisal scale	HMICs
2020	Inception to 2019		Modified Newcastle-	Effective strategies
https://doi.org/10.1093/		Interventions	Ottawa scale	Rural-based training programmes
pubmed/fdaa031	Review purpose	Educational interventions	Tools by the National	(elective or compulsory)
	To summarises the recent literature identifying	Regulatory interventions	Institute of Health	Sustainable workplace
Systematic review	factors that influence rural doctor retention and	Financial incentives		organisation and infrastructure
	analyses strategies implemented to increase	Personal and professional	Appraisal rating	Social supports
	retention	support	Moderate (n=11)	
		Bundled strategies	High (n=8)	Non-effective strategies
	Included study designs	J	]	Visa waiver programs
	Cohort studies (n=7)	Participants	Review appraisal score	1 1 3 2 2
	Descriptive studies (n=7)	Physicians	7 out of 11 in the JBI	Inconclusive strategies
	Systematic reviews (n=5)	,	checklist for systematic	Financial incentives
	2,222	Countries of interventions	reviews and research	Although it was suggested that
	Outcomes of interest	Africa (n=1), Australia (n=1),	syntheses	direct financial incentives without
	Proportion of doctors who chose to work in a rural	India (n=1), Vasitalia (n=1),	3,	RoS are most effective,
	area and the duration of this work	Zambia (n=2), Multiple		particularly loan repayment
	area and the adiation of this work	countries (n=4)		programs (in countries with high
		Codimines (11–4)		cost of medical education)
				cost of medical education)

		Settings Rural <sup>d</sup> Studies from countries of all income levels were included <sup>e</sup>		MICs Effective strategies Rural placements Financial incentives Workplace infrastructure  Non-effective strategies Independently implemented strategies without consistency  Inconclusive strategies Compulsory rural service programs  LMICs A single study identified rural- based learning programs as a way to educate and incentivize health practitioners to work in rural locations  Implemented strategies must be multifactorial or bundled and
				relevant to the local context.
MacQueen et al. 2018 https://doi.org/10.1007/ s11606-017-4210-z Systematic review	Review period 2005 to March 2017  Review purpose To assess reasons for current providers' geographic choices and the success of training programs aimed at increasing rural provider recruitment  Included study designs Cohort studies (n=24)	Number of included studies 24  Interventions Educational interventions - Rural training programmes (n=24)  Participants Medical students (n=11) Medical resident training (n=11) Nurse practitioners (n=1)	Appraisal scale Critical appraisal concentrated on the representativeness of the sample (selection bias), the response or follow-up rate (attrition bias), the role of confounding variables (e.g., lack of multivariate analyses), and the data source reporting and	Based on the variation in estimates and the frequent presence of selection bias, we conclude that there is moderate quality evidence that the success rate of rural training programs ranges from 30 to 65%, and, on average, only one in two trainees is likely to enter rural care

	T	r =	1	T
	Outcomes of interest	Physician assistants (n=1)	reliability (detection	
	Practicing in rural care		bias). GRADE was also	
		Countries of interventions	used.	
		USA (n=24)		
			Appraisal rating	
		<u>Settings</u>	Selection bias: high risk	
		Rural (as defined by the	(n=12); low risk (n=7);	
		author)	unclear (n=4); N/A (n=1)	
		US healthcare settings	Attrition bias: high risk	
			(n=1); low risk (n=2);	
			unclear (n=4); N/A	
			(n=17)	
			Confounding variables:	
			low risk (n=5); unclear	
			(n=1); N/A (n=18)	
			Review appraisal score	
			8 out of 11 in the JBI	
			checklist for systematic	
			reviews and research	
			syntheses	
Noya et al. 2021	Review period	Number of included studies 62	Appraisal scale	We found that the strategies
https//dx.doi.org/10.34	Jan 2010 to Nov 2020		N/A	positively impacting recruitment,
172/ijhpm.2021.160		Interventions		retention, and development of the
	Review purpose	Educational interventions	Appraisal rating	rural medical workforce were
Scoping review with	What factors have been shown associated with	Regulatory interventions	N/A	educational, regulatory, financial
evaluation component	improved recruitment, development, and	Bundled strategies		incentives, and bundled strategies
	retention?		Review appraisal score	
	What strategies/approaches have been	<u>Participants</u>	6 out of 11 in the JBI	This evidence is strong across
	implemented to improve recruitment,	Medical workforce	checklist for systematic	international contexts, with
	development, and retention?		reviews and research	significant probabilities and a
	3. What is the evidence of the success of these	Countries of interventions	syntheses	higher likelihood of rural practice
	approaches?	Australia (n=23), Brazil (n=1),		
	4. What are the similarities and differences	Canada (n=9), Chile (n=1),		There are similarities and
	between approaches implemented in HICs and	France (n=1), India (n=1),		differences between approaches
	LMICs?	Japan (n=1), New Zealand		implemented in HICs and LMICs
		(n=1),		
	Included study designs			Educational interventions

	Mixed methods studies (n=8)	Norway (n=3), Philippines		Most educational strategies
	Qualitative studies (n=3)	(n=3),		internationally were implemented
	Cohort studies (n=20)	Thailand (n=3), UK (n=1), USA		at the medical school-university
	Descriptive surveys (n=22)	(n=14)		level. These include rural
	Quantitative studies design not specified (n=8)			background student selection,
	Not specified (n=1)	Settings		rural exposure during medical
	,	Rural and remote areas in		school, and rural oriented medical
	Outcomes of interest	HICs and LMICs (regardless		school
	Included but was not limited to outcomes for	the definition of rurality and		
	recruitment (rural and remote practice location; for	rural background used in one		The undergraduate educational
	development – personal and professional	country).		strategy was the most commonly
	development); and for retention (continuity in rural			reported strategy with positive
	and remote practice and low turnover rates).			results, though postgraduate
	and remote presents and remote remote.			training was also found to have
				significant results
				olgrimourit roodito
				Regulatory interventions
				Recruiting IMGs has been one
				government level strategy that
				proved to be effective in rural
				medical workforce recruitment
				modical worklords regramment
				More coercive strategies reported
				such as bonded scholarships and
				obligatory time commitment in
				rural areas have been met with
				some success
				Bundled strategies
				Chile and Thailand's bundled
				strategies provide good examples
				of what can be achieved with a
				holistic approach. Although there
				are some differences in terms of
				the target of the programs
Russell et al. 2021	Review period	Number of included studies 34	Appraisal scale	Educational Interventions
https://doi.org/10.1186/	2010 to July 2020			There is growing evidence that
s12960-021-00643-7		Interventions		preferential selection of students
	<u> </u>		<u> </u>	

Systematic review

#### Review purpose

To examine the quantifiable associations between interventions to **retain** health workers in rural and remote areas of high-income countries and workforce retention

Included study designs
Cohort studies (n=34)

### Outcomes of interest

#### Primary outcomes

 Mean or median length of employment; survival probabilities; hazard, odds or relative risk ratios for staying/leaving rural; stability rates; settlement rates. (profile = retention in rural/remote area or community)

#### Secondary outcomes

 Vacancy rates; unfilled positions; turnover numbers or rates; attrition or wastage rates; rate of leaving before Educational interventions (n=21)

Regulatory interventions (n=9) Financial incentives (n=5) Personal and professional support (n=4) Health systems (n=1)

#### **Participants**

Doctors (n=28), nurses (n=3), dentists (n=1), mixed groups of health professionals (n=2)

### Countries of interventions Australia (n=13), USA (n=11), Canada (n=5), Norway (n=4)

Canada (n=5), Norway (n=4) and northern European countries of Iceland, Ireland, Norway, Scotland, Sweden, Greenland (n=1)

### <u>Settings</u>

Rural or remote<sup>b</sup>
High-income countries as per
World Bank criteria or if mixed
income countries, then data for
high-income countries reported
separately

JBI critical appraisal checklist for analytical cross-sectional studies

JBI critical appraisal checklist for cohort studies

JBI critical appraisal checklist for case reports

Appraisal rating
Methodological
quality of included
studies was generally
low

The median score for included cohort studies was 16 out of a maximum of 22 (interquartile range 13–20)

Only one-third of included studies applied appropriate statistical analysis, with less than half adjusting for key potential confounders

Many studies had no comparator group

Review appraisal score 9 out of 11 in the JBI checklist for systematic who grew up in a rural area is associated with increased rural retention. Undertaking substantial lengths of rural training during basic university training or during post-graduate training were each associated with higher rural retention, as was supporting existing rural health professionals to extend their skills or upgrade their qualifications

Regulatory interventions
Regulatory interventions requiring
RoS in a rural area in exchange
for visa waivers, access to
professional licenses or provider
numbers were associated with
comparatively low rural retention,
especially once the RoS period
was complete. Rural retention was
higher if RoS was in exchange for
loan repayments

Financial incentives
Evidence about the impact of
financial incentives (with no RoS
requirement) was limited because
of the small number of studies and
failure to quantify actual retention
behaviour of health professionals

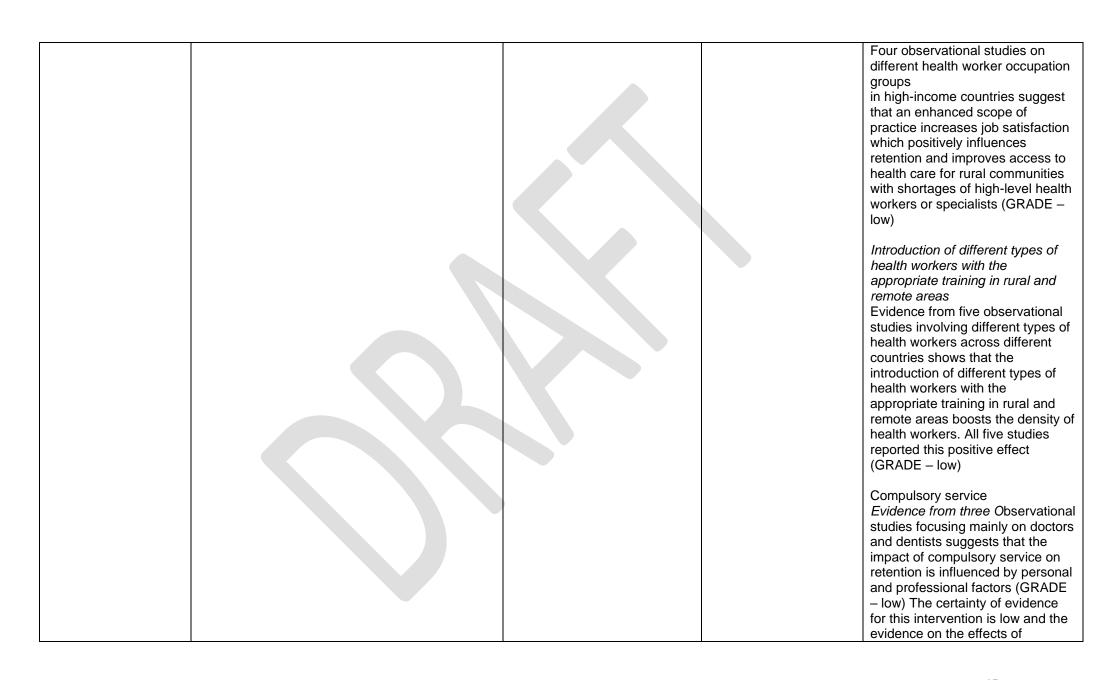
Personal and professional support Interventions such as, early sign up to internships, cognitive behavioural coaching programme, and enhanced professional network were identified in the literature, although the studies

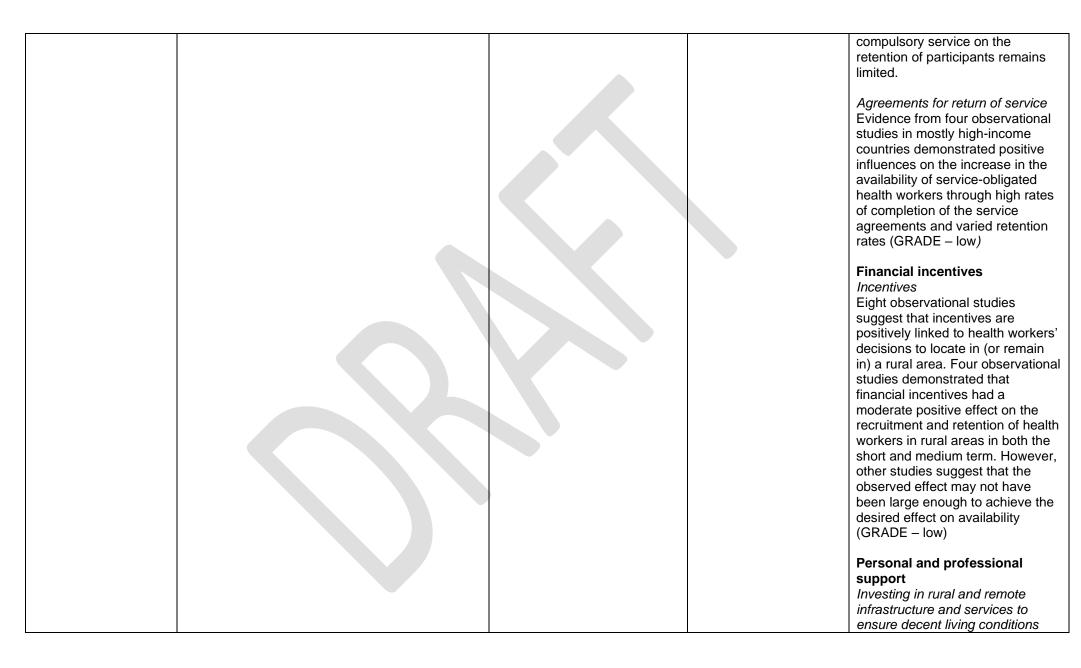
			reviews and research syntheses	were low quality, as due to the lack of adjustment for confounding factors, and comparator groups. One included study mentioned factors, such as reasonable hours, availability of locums and professional backup, and educational opportunities for children that could help retain professionals  Health systems In the USA, expansion of Medicaid and Medicare in rural areas was associated with physicians moving away from the rural country and becoming clinically inactive
Suphanchaimat et al. 2016 https://dx.doi.org/10.21 47%2FAMEP.S11669 9  Systematic review	Review period 2000 to 2015  Review purpose To assess the impact of strategies on the intention of dental students/graduates to practice in rural area  Included study designs Descriptive surveys (n=6) Retrospective cohort study (n=1)  Outcomes of interest  • Event (providing dental services in rural areas, or where they showed a willingness/intention to practice in rural areas after graduation)  • Non-events (that they were neither practicing in rural areas, nor had they	Number of included studies 7  Interventions Educational interventions - Rural exposure strategiesa (n=7)  Participants Dental students or dental graduates  Countries of interventions USA (n=3), Australia (n=2), South Africa (n=1), Thailand (n=1)  Settings Rural (including but not limited to remote areas, underserved areas, charitable works servicing underserved	Appraisal scale No tools used. The risk of bias and methodological limitations of the selected articles were described qualitatively in the data-extraction table  Appraisal rating No quality rating was given to the primary studies. Quality issues included misuse of terminology to describe exposure and event; recall bias; selection bias; and low response rate among others  Review appraisal score	Meta-analysis of all seven studies with random-effect model, showing results in terms of OR OR 4.06 (95% CI, 2.55–6.45) I²=66%  Meta-analysis of all seven studies with random-effect model, showing results in terms of RR RR 1.95 (95% CI, 1.37–2.77) I²=92.1%  Subgroup meta-analysis between rural background and rural clinical rotation  Teaching programs concerning rural experience OR 4.32 (95% CI, 1.93-9.66) I²=64.7%  Rural background

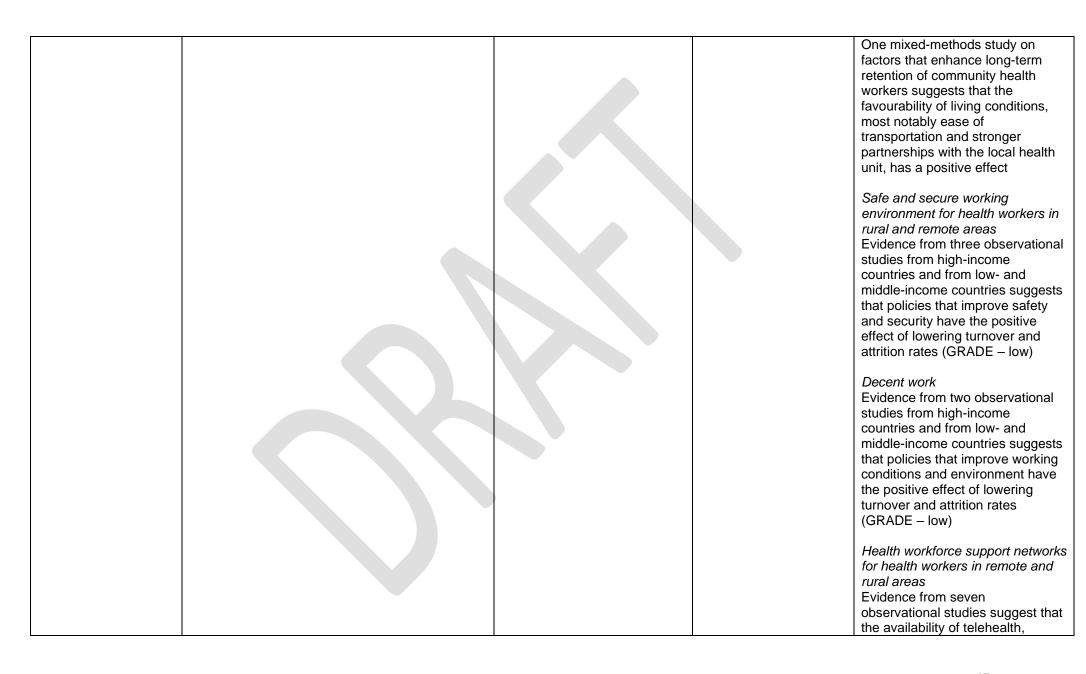
	demonstrated a willingness/ intention to do so)	populations, and community- based settings)	6 out of 11 in the JBI checklist for systematic reviews and research syntheses	OR 4.20 (95% CI, 2.22–7.96) I <sup>2</sup> =59.4%
Verma et al. 2016 https://doi.org/10.1186/ s12913-016-1370-1  Systematic review	Review period Inception to Jan 2015  Review purpose To evaluate interventions and strategies used to recruit and retain primary care doctors internationally  Included study designs Descriptive surveys (n=38) Cohort studies (n=12) Pre Post test (n=1)  Outcomes of interest Primary outcome  Number of primary care doctors recruited or retained  Secondary outcomes Average duration of employment after recruitment Future intentions	Interventions Financial incentives with RoS (n=11) Recruiting rural students (n=6) International recruitment (n=4) Rural or primary care focused undergraduate placements (n=3) Rural or underserved postgraduate training (n=3) Wellbeing or peer support initiatives (n=3) Marketing (n=2) Mixed interventions (n=5) Support for professional development or research (n=5) Retainer schemes (n=4) Re-entry schemes (n=1) Specialised recruiters or case managers (n=2) Delayed partnerships (n=2)  Participants Primary care doctors Studies that included medical specialties other than primary care were included if judged to be transferable to primary care  Countries of interventions USA (n=18), UK (n=12), Australia (n=8), Canada (n=5),	Appraisal scale Modified Newcastle-Ottawa Scale  Appraisal rating The studies were all of low methodological quality, and only 15 of the 51 included studies involved a comparison group  The representativeness of the included participants was generally good, however the absence of a comparison group resulted in a high risk of bias in many studies  Assessment of the outcome and follow-up was generally low risk of bias  Most studies were described in an adequate or detailed manner and had potential or good generalizability  Review appraisal score	There is weak evidence from the 15 studies that included a comparison group that improved recruitment of primary care doctors was associated with postgraduate placements in underserved areas, undergraduate rural placements and recruiting students to medical school from rural areas  There was weak mixed evidence about financial incentives with RoS  The quality of the studies was not sufficient to draw conclusions about retainer schemes, re-entry schemes, international recruitment, specialised recruiters, support for professional development or research, delayed partnerships, well-being or peer support or mixed approaches

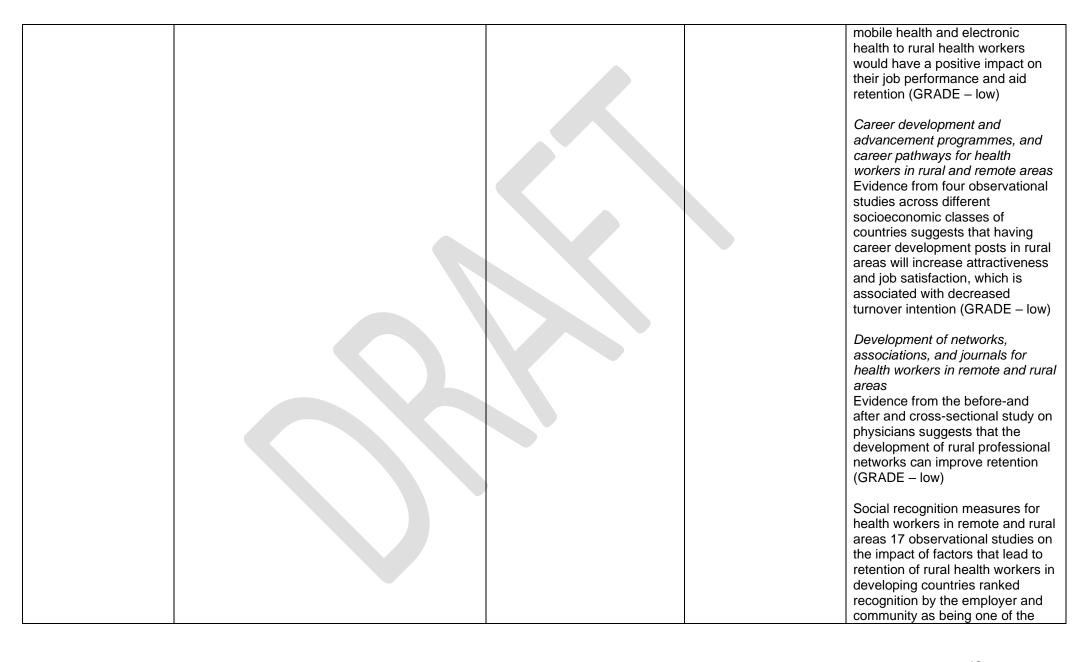
		Norway (n=4), Japan (n=2), New Zealand (n=1), Chile (n=1) <u>Settings</u> Primary care and HICs (as defined by the OECD)	9 out of 11 in the JBI checklist for systematic reviews and research syntheses	
WHO 2020 https://apps.who.int/iris/handle/10665/337300  Systematic review  WHO 2021 https://apps.who.int/iris/bitstream/handle/1066 5/341139/9789240024 229-eng.pdf  Systematic review and guideline	Review period Jan 2010 to end of Nov 2019  Review purpose Evaluations of interventions which increase the availability of health practitioners in rural and remote areas across the world  Included study designs Audits (n=2) Case studies (n=2) Cohort studies (n=20) Descriptive surveys (n=20) Mixed methods studies (n=25) Pre post tests (n=5) Program evaluations (n=2) Qualitative studies (n=26) Quasi-experimental studies (n=3) Systematic review (n=1)  Outcomes of interest  Increase in total number of health workers recruited; Decrease in vacancy rates; Increase in the number of disciplines and types of health workers (Recruitment: improved rural health worker recruitment) Reduction in turnover and unstable staffing (Retention: improved rural health worker retention)	Number of included studies 106  Interventions Educational interventions (n=40) Regulatory interventions (n=23) Financial incentives (n=12) Personal and professional support (n=11) Bundled strategies (n=20)  Participants A comprehensive range of health professional and community health worker occupations (volunteer and paid) were identified. These included students (at different stages), recent graduates, senior practitioners and sub- specialist varieties or different qualification groups of the same profession (e.g. enrolled and registered nurses)  Countries of interventions Afghanistan (n=1), Australia (n=24), Bangladesh (n=3), Brazil (n=5), Burkina Faso	Appraisal scale GRADE  Appraisal rating Low (n=42) Very low (n=33) Moderate (n=31)  Review appraisal score 9 out of 11 in the JBI checklist for systematic reviews and research syntheses	Extracted from WHO 2021 Interventions should be interconnected, bundled and tailored to the local context  Educational interventions Enrolling rural background students in health worker education programmes Admitting students with a rural background can have a large positive effect on the availability of rural health workers. (GRADE: moderate)  Locating health worker education facilities outside capitals and major cities Locating health training institutions in rural areas significantly improves the recruitment and retention of their graduates — evidence mainly from HICs (GRADE: low)  Exposing students to rural and remote communities and rural clinical experiences Evidence from six studies, mainly from high-income countries, suggests that exposure of

(n=1), Cambodia (n=1), students to rural community Canada (n=10), Chile (n=1), experiences and clinical rotations China (n=3), France (n=1), is significantly positively Germany (n=1), Ghana (n=4), associated with recruitment and India (n=2), Indonesia (n=2), retention as rural health workers Israel (n=1), Kenya (n=1), (GRADE: low) Liberia (n=1), Mali (n=1), Nepal (n=1), Norway (n=3), Exposure to rural health topics in Pakistan (n=2), Philippines health worker education. (n=2), South Africa (n=3), The two observational studies on Thailand (n=4), Uganda (n=2), medical students and doctors UK (n=2), United Republic of found that a rural-focused Tanzania (n=2), USA (n=15), curriculum led to regional Zambia (n=2), multiple increases in rural health workforce countries (n=5) densities of graduates from the institution (GRADE – low) Settings Rural and remote areasf Continuing professional development for health workers practising in rural communities Evidence from five observational studies on diverse health workers demonstrates a significant positive effect of continuing professional development on recruitment and retention in four out of the five. Although the fifth study did not find a statistically significant relationship between perceptions of continuing education and anticipated retention, it was found to statistically significantly improve job satisfaction (GRADE – low) **Regulatory interventions** Evidence on enhanced scope<sup>g</sup> of practice in rural areas









		vital motivating factors (GRADE -
		very low)

#### **Abbreviations**

- <sup>a</sup> "Exposure" participants refers to those participants with extensive experience in rural areas, either through having been brought up in rural areas or having experienced a program through school or university that provided opportunities to work, or practice, in a rural setting.
- <sup>b</sup> Rural or remote as defined by Australian Statistical Geography Standard or equivalent national classification system or study's own description of being rural or remote.
- <sup>c</sup>There are no internationally agreed definitions for what constitutes "rural underserved" and "urban underserved" areas. These terms tend to be relative and their meaning will vary from country to country. Thus, for each study, we accepted the definitions as provided by the authors.
- <sup>d</sup> The word 'rural' will be used throughout the text to apply to remote, rural and regional contexts. Individual study definitions of remote, rural and regional were accepted. e Studies were stratified using the World Bank Classifications of high-, middle- or low income countries.
- f "Rural area" and "urban area" is generally based on the national characteristics that distinguish them, such as population size and density, administrative criteria and economic structures and features. For the purpose of these recommendations the United Nations, Department of Economic and Social Affairs, Population Division definition of "rural areas" is followed, using a rural/urban classification dichotomy.
- <sup>g</sup> Development or acquisition of skills or expertise beyond the currently recognized scope of practice.

#### Key

CI: confidence interval; GRADE: Grading of Recommendations Assessment, Development and Evaluation; HICs: high-income countries; IMGs: international medical graduates; LMICs: low- and middle-income countries; N/A: not applicable; OECD: Organisation for Economic Co-operation and Development; OR: odds ratio; RCP: rural clinical placement; RoB: risk of bias; RoS: return-of-service; RR: risk ratio; SE: standard error

Table 2: Summary table of primary research studies

Citation (Country)	Study Details	Participants & setting	Key findings
Carson et al. 2015  The 'rural pipeline' and retention of rural health professionals in Europe's northern peripheries <a href="https://doi.org/10.1016/j.healthpol.2015.08.001">https://doi.org/10.1016/j.healthpol.2015.08.001</a>	Study Design Descriptive survey Part of the Northern Peripheries Program project titled 'Recruit and Retain' between 2008 and 2013  Aim To examine the relationship between rural origin and rural exposure and the intention to remain in the current rural job or to preference rural jobs in future  Type of intervention [exposure] Whether the participant considered they had a 'rural background' Whether the participant had spent 'majority of school education' in a rural area Whether the participant had undertaken any of their health care training in a rural area  Data collection methods Questionnaire  Outcomes Whether the participant intended to remain with their current employer for at least the next two years or until retirement (as a proxy for intention to stay in the same rural location)	Sample size n=1046 Response rates and sample representativeness were difficult to ascertain  Participants Doctors (n=303; 29%) Nurses (or midwives) (n=495; 47%) AHPs (n=248; 24%)  Setting Healthcare professionals working in rural locations <sup>a</sup> Geographical location Ireland (Ireland and Northern Ireland was combined) (n=80), Scotland (n=383), Iceland (n=135), Greenland (n=47), Norway (n=273) and Sweden (n=128)  Dates of data collection 2013	Primary Findings Relationship between rural pipeline and retention Having a rural background was significantly associated with intent to stay in the same organisation (p>0.05)  Having spent the majority of school education in a rural area (Rural schooling) was significantly associated with intention to stay (p>0.01)  Additional Findings Country differences Significant relationships between rural pipeline attributes and retention were apparent in Norway, with those with rural schooling (78%) more likely than others (68%) to intend to stay with the current organisation (p>0.05), and a similar split for those with rural training (p>0.05)  However, such relationships were not apparent in the other large participant country, Scotland  Professional differences Coming from a rural background was significantly associated with intention to stay with current organisation for doctors (p>0.05) but not nurses or AHPs  Spending the majority of school education in a rural area (rural education) was significantly associated with intention to stay with current organisation for doctors (p>0.05), nurses (p>0.05) but not AHPs
	Quality rating		

	6/16 of JBI critical appraisal checklist for analytical cross-sectional studies from Russell et al (2021)		Undergoing rural training was significantly associated with intention to stay with current job for doctors (p>0.05), nurses (p>0.05) but not AHPs
Chevillard et al. 2019  Has the diffusion of primary care teams in France improved attraction and retention of general practitioners in rural areas?  https://doi.org/10.1016/j.healthpol.2019.03.002	Study Design Quantitative methods using retrospective data sets  Aim To measure the impact of Primary Care Teams settlement on the evolution of GP density in rural areas  Type of intervention [exposure] Multi-professional group practices Primary care teams (GPs working with other professionals such as midwives, dentists, paramedics, nurses, or administrative staff)  Data collection methods Underserved area indicators: Data came from multiple sources including c Census data, morbidity-mortality data, accessibility of GP and ambulatory health human resources supply data from a variety of national sources  Number of GPs: National Health Insurance data  Number of PCTs: Data from registry of the Ministry of Health  Outcomes	Sample size Rural 'living areas' as the unit of analysis (n=1416): 1232 control, and 184 PCTs  Participants GPs  Setting Primary care Rural and underserved areasb  Geographical location France  Dates of data collection Two time intervals Pre PCTs (2004-2008) Post PCTs (2008-2012)	Primary Findings Areas with PCTs, compared to similar areas without PCTs, are experiencing a more favorable evolution of GP density in deprived rural areas with an average difference-in-differences of 3.5 GPs per 100,000 inhabitants The results show that PCTs are mainly located in underserved areas and suggest that they could attract and retain GPs there  The development of PCTs appears to be effective because we observe a slowdown in the decline of GP density between 2008 and 2012 compared to the previous period 2004–2008, in areas with PCTs compared with similar areas with-out PCTs. Our results suggest that PCTs contribute to attract and retain more GPs and thus, to reduce geographical inequalities in GPs supply, or at least do not increase them

	To estimate the number of GPs practicing family medicine and effectively delivering visits and services, between January 1, 2004 and December 31, 2012  To compare the evolution of GP density between rural areas with PCTs and similar rural areas without PCTs, before (2004–2008) and after (2008–2012) the development of PCTs facilities  Quality rating Moderate quality evidence based on GRADE from WHO (2020)		
Flum et al. 2016  Can a 'rural day' make a difference to GP shortage across rural Germany?  https://doi.org/10.22605/R RH3628	Study Design Descriptive survey  Aim To determine whether the rural day was an effective intervention for GP workforce shortages in rural communities  Type of intervention [exposure] 'Rural day' programme: a day trip to rural communities with presentations by political stakeholders about the programme, evidence, and strategies; information on the rural region; informal discussions between GP trainees and political stakeholders; primary care service and local points of interest visits  Data collection methods Questionnaire with open and closed responses	Sample size Rural day participants (n=38/80, rr 48%) Rural day non-participants (n=72/194, rr 37%)  Participants GP trainees  Setting Primary care in rural areas  Geographical location Germany  Dates of data collection Between 20 May 2011 and 13 January 2014	Primary Findings There was no significant difference in GP trainees' intention to work in a rural area before (66% considered it likely/very likely) and after participation in the rural day. (34% considered it unlikely/very unlikely)  There was no significant difference in intention to work in a rural area between GP trainees who attended the rural day and those who did not attend (69% considered it likely/very likely; 32% unlikely/very unlikely)  However, 18 (47%) participants claimed that the rural day changed their overall attitudes towards rural areas positively, 1 (3%) indicated negatively and 19 (50%) indicated no change in their perspective  Additional Findings Reasons for non-attendance Workplace reasons such as 'no chance to take a day off' (36%)

	Outcomes of interest Intention to work in rural areas and the perception of health care delivered in rural regions before and after the rural day  Personal opinions about what they liked or did not like about the rural day, ideas for improvement  Quality rating Low quality evidence based on GRADE from WHO (2020)		They already knew where they would work in the future (31%) Personal reasons such as 'no child day care' (27%) In the free text, several GP trainees stated that they were 'at the beginning of training' and participating at the rural day was not relevant for them at their stage of training, but 'later in training it would be definitely interesting'
Gaski and Abelsen 2017  Designing medical internships to improve recruitment and retention of doctors in rural areas <a href="https://doi.org/10.1080/22423982.2017.1314415">https://doi.org/10.1080/22423982.2017.1314415</a>	Study design Cohort study  Aim To investigate early sign-up strategy regarding the recruitment and retention of physicians after internships in the study area of Finnmark County compared to similar results of regular internships in Finnmark County and a comparison area  Type of intervention [exposure] Early sign-up to internship: Giving medical students in their tenth term the opportunity to sign up for internship placement in advance as opposed to being assigned to a regular internship placement  Data collection methods Number of Interns, internship location, and interns' background	Sample size Total number of interns (n=388) - Early sign-up interns (n=59) - Regular interns (n=148) - Regular interns in the comparison area of Sogn og Fjordane County (n=181)  Participants GP interns  Setting Primary and specialist care in rural areas  Geographical location Norway  Dates of data collection From August 2009 to August 2013	Primary Findings The early sign-up model had a net contribution of providing additional physicians in the study area. The proportion of interns who signed up early that still worked as physicians in the study area by April 2014 (29%) was twice as high as among the regular interns (15%) and interns in the comparison area (14%).  Among the 59 interns who signed up early still working in the study area in April 2014, 33% had grown up in this area (rural background).  However, the greatest benefits were for the most densely populated municipalities. Among the 59 interns who signed up early, 44 (75%) chose internships in one of the four most densely populated municipalities. None of the 59 physicians who had been early signup interns worked in any of the 15 remote municipalities in the study area in April 2014

	Norwegian Registration Authority for Health Personnel County Medical Offices of Finnmark  Former interns' current workplace Finnmark Hospital Trust Sogn og Fjordane Hospital Trust Norwegian Health Economics Administration  Outcomes of interest Choice of workplace Retention rate, Vacancy rate  Quality rating Very low quality evidence based on GRADE from WHO (2020)		
MacVicar et al. 2016	Study Design Descriptive survey	Sample size n=65/66, rr=98%	Primary Findings A total of 38 of the 65 Rural Fellowship graduates that
Scotland's GP Rural	Descriptive curvey		responded to the survey were working in rural
Fellowship: an initiative	Aim Town do not on all OD Down Local College with the	Participants	Scotland (58%), 32 of them in substantive roles (49%)
that has impacted on rural recruitment and retention	To understand GP Rural Fellowship programmes' impact on recruitment to,	Newly qualified GPs who have previously undertaken the Rural	Eight were working in accessible small towns, often
recruitment and retention	and retention in general practice in rural	Fellowship programme	with community hospitals, where they were using the
https://doi.org/10.22605/R	Scotland	1 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	skills gained during the Fellowship year
RH3550		Setting	
	Type of intervention [exposure]	Primary care in rural areasc	Seven of these eight were working in substantive
	GP Rural Fellowship is aimed at newly qualified GPs, who are offered a further	Geographical location	general practice roles
	year of training in and exposure to rural	Scotland	A total therefore of 46 graduates (71%) were working
	medicine	Coolidia	in rural areas or accessible small towns, 39 (60%) in
	Two options available	Dates of data collection	substantive general practice roles
	1. 'Standard' GP Rural Fellowship:	First quarter of 2014	
	curriculum for rural practice		
	developed by the Remote and Rural		
	Training Pathways Group		

	2. GP Acute Care Rural Fellowship: GP acute care competencies following from the agreement of the Framework for the Sustainability of Services and the Medical Workforce in Remote Acute Care Community Hospitals  Data collection methods Questionnaire  Outcomes of interest Current workplace, role, location  Quality rating Very low quality evidence based on		
Nilsen et al. 2012	GRADE from WHO (2020) Study Design	Sample size	Primary Findings
Bachelor studies for nurses organised in rural contexts – a tool for improving the health care services in circumpolar region?  https://doi.org/10.3402/ijch.v71i0.17902	Cohort study as part of a wider mixed methods design  Aim To find out whether off-campus courses in nursing had contributed to a reduction of vacancies and turnover among nurses in rural areas  Type of intervention [exposure] Bachelor of Nursing programme which offered off-campus training in rural areas near the students' place of residence and using more flexible and team-based learning methods as an alternative to the usual on-campus training at a regional centre  Data collection methods	Campus classes (n=119 graduated) Off campus classes (n=40 graduated)  Participants Nursing students  Setting Healthcare in rural areas  Geographical location Norway  Dates of data collection Classes graduating in 2002, 2004 and 2005	Number of students who stay in the county after graduating: Campus class: 83 (70%); 3 unknown Off-campus class: 37 (92.5%)

	Archives of Finnmark University College; Open databases: telephone registers, tax lists  Outcomes of interest % still working in the county  Quality rating 16/22 JBI critical appraisal checklist for cohort studies from Russell et al (2021)		
Norbye and Skaalvik 2013  Decentralized nursing education in Northern Norway: towards a sustainable recruitment and retention model in rural Arctic healthcare services  https://doi.org/10.3402/ijch.v72i0.22793	Study Design Descriptive survey  Aim To investigate whether and to what degree the first DNE programme from 1990 to 2011 has contributed to the recruitment and retention of RNs in rural healthcare services  Type of intervention [exposure] DNE: part-time, 4-year programme provided mainly off-campus by lecturers recruited from geographical areas, and with support from on-campus staff Blended learning (online and in-person) was also provided  Data collection methods Questionnaire  Outcomes of interest First employment after graduation from DNE Retention in healthcare services  Quality rating	Sample size n=223/315, rr=73.9%  Participants Nurses  Setting Healthcare in rural areas  Geographical location Norway  Dates of data collection December 2011	Primary Findings First employment after graduation The predominant employment for 87.5% of the graduated RNs was within community healthcare services and 22.3% in specialist healthcare services  Other employments (5.6%) included ambulance service, air ambulance service, private healthcare and occupational healthcare services  Retention in healthcare services The retention rate among nurses was 81.6% after graduation  85% (n=199) of the respondents worked as nurses in 2012, and they continued to work in rural areas  Out of 24 not working as nurses, 11 still worked in the healthcare services, such as ambulance services (n=4), midwives (n=2) and leaders of services (n=5)  Seven have retired from employment and 6 have left the nursing profession  Reasons for leaving the nursing profession were given as health issues and other employment opportunities

Solowiej et al. 2010  A scheme to support the recruitment and retention of AHPs to hard to fill posts in rural areas  https://doi.org/10.12968/ijt r.2010.17.10.78813	6/22 JBI critical appraisal checklist for cohort studies from Russell et al (2021)  Low quality evidence based on GRADE from WHO (2020)  Study Design Descriptive study as part of a wider mixed methods design  Aim To assess the impact of the AHP Support and Development Scheme on the recruitment and retention of AHPs working in rural areas of NHS Scotland  Type of intervention [exposure] AHP support and development scheme: funding package of £3000 to help service sustainability by CPD, workload review, teambuilding, skill-mix development and re-design of patient pathways. In addition to this, a funding package of £3000 was available for	Sample size Questionnaire (n=36/44, rr=82%) Interviews with managers (n=9) Interviews with new AHP recruits (n=21/32, rr=73.3%)  Participants Managers (n=36) (occupational therapy (33%), physiotherapy (25%), speech and language therapy (22%))  Setting Healthcare in rural areas Posts that are hard to filld Majority of managers were from NHS Grampian  Geographical location	Primary Findings Impact of the scheme on recruitment 89% of hard to fill vacancies had been filled, and in 75% of cases the AHP Support and Development Scheme had been seen instrumental in the recruitment process by managers  Impact on retention New team members had been in the post for a mean number of 1.5 (sd = 0.48) years,
	development and re-design of patient pathways. In addition to this, a funding	Grampian	
	Data collection methods Questionnaire  Outcomes Impact of the scheme on recruitment	2008	
	Opportunities provided by the funding Impact on service delivery Impact on retention Impact on existing posts		

	Quality rating Very low quality evidence based on GRADE from WHO (2020)		
Straume and Shaw 2010  Effective physician retention strategies in Norway's northernmost county  https://doi.org//10.2471/BLT.09.072686	Study Design Quantitative methods using retrospective datasets  Aim To assess the impact of primary care internships on recruitment and retention to rural and remote areas of Norway  Type of intervention [exposure] Primary care internship (including tutorial groups to gain peer support; following accepting rural job, paid specialist GP training provided)  Data collection methods Ministry of Health reports  Outcomes Acceptance if first fully licensed jobs % working within the county 5 years post training Primary care physician vacancy rates  Quality rating Low quality evidence based on GRADE from WHO (2020)	Sample size Medical graduates who interned between 1999 and 2006 (n=267) Physicians who completed training in general practice and family medicine or in public health and community medicine between 1995 and 2003 (n=53)  Participants Primary care interns  Setting General practice and family medicine Public health and community medicine  Geographical location Norway  Dates of data collection From 1999 to 2006	Primary Findings Of the 267 medical graduates who interned in Finnmark from 1999 to 2006, almost twice as many as expected have accepted their first fully licensed job in the region  Of the 53 physicians who completed specialist training in general practice and family medicine or in public health and community medicine in Finnmark from 1995 to 2003, 34 were still working in the county 5 years later, indicating a 65% retention rate  Vacancy rates in Sogn-and-Fjordane, where interventions were not implemented to ease physician shortage during the 1990s, were used as a control to the primary care internship intervention in Finnmark. Vacancy rates continued to increase in Sogn-and- Fjordane, whereas in Finnmark they began to drop

#### **Abbreviations**

<sup>&</sup>lt;sup>a</sup> Self-described type of rural location ('inner rural' – being within 30 min' drive of an urban centre, 'mid rural' – being between 30–60 min' drive, and 'outer rural')

<sup>&</sup>lt;sup>b</sup> In order to characterize the French areas, and in particular those that are underserved and deprived, the authors identified in the literature the most commonly used dimensions to describe the supply of healthcare and the needs for healthcare delivery: population socio-economic characteristics, primary care supply, spatial structure (urban or rural), and distance to healthcare and services. Based on this criteria, the following areas were identified: underserved areas in primary health care supply, but with average

health care needs (clusters 1 and 2); deprived areas in terms of health care needs (manual workers and low health status) with low accessibility of primary care (clusters 3 and 4); and well-served areas in terms of primary health care supply but with higher health care needs (older people, high rate of unemployment) [clusters 5 and 6]

- c Remote Rural: Less than 3000 people and with a drive time of over 30 minutes to a settlement of 10 000 or more; Remote Small Towns: Between 3000 and 10 000 people and with a drive time of over 30 minutes to a settlement of 10 000 or more; Accessible Rural: Less than 3000 people and within 30 minutes drive of a settlement of 10 000 or more; Accessible Small Towns: Between 3000 and 10 000 people and within 30 minutes drive of a settlement of 10 000 or more
- <sup>d</sup> A service gap had existed for more than 6 months as a result of the post being vacant. More than one attempt had been made to advertise the post in more than one location.

### Key

AHPs: allied health professionals; DNE: decentralised nursing education; GPs: general practitioners; PCTs: primary care teams; RNs: registered nurses

### Full search strategies

# Medline (Ovid) 7<sup>th</sup> / 8<sup>th</sup> February and updated 1<sup>st</sup> March 2022

Search	Description	Results
Number		
1	((doctor* or physician* or consultant* or clinician* or registrar* or practitioner* or surgeon* or GP* or general practice or primary care or medicine or medical staff or nurs* or psychologist* or dentist* or dental or midwife or midwifery or health visit* or pharmacist* or pharmacy or physiotherap* or physical therap* or occupational therap* or radiographer* or radiography or radiotherap* or radiologist* or paramedic* or "speech and language therap*" or "speech language therap*") adj5 (recruit* or retain or retention)).tw	19169
2	exp "Systematic Review"/	186,195
3	exp Meta-Analysis/	153,599
4	(review* or meta* or evidence synthes*).tw	4,867,230
5	2 or 3 or 4	4,876,939
6	1 and 5	2,271
7	limit 6 to yr="2015 -Current"	1,171

## Embase (Ovid) 7<sup>th</sup> / 8<sup>th</sup> February and updated 1<sup>st</sup> March 2022

Search	Description	Results
Number		
1	((doctor* or physician* or consultant* or clinician* or registrar* or practitioner* or surgeon* or GP* or general practice or primary care or medicine or medical staff or nurs* or psychologist* or dentist* or dental or midwife or midwifery or health visit* or pharmacist* or pharmacy or physiotherap* or physical therap* or occupational therap* or radiographer* or radiography or radiotherap* or radiologist* or paramedic* or "speech and language therap*" or "speech language therap*") adj5 (recruit* or retain or retention)).tw	25,314
2	exp "Systematic Review"/	334,814
3	exp Meta-Analysis/	239,926
4	(review* or meta* or evidence synthes*).tw	6,411,682
5	2 or 3 or 4	6,456,427
6	1 and 5	3,518
7	limit 6 to yr="2015 -Current"	1860

### Ovid Emcare 7<sup>th</sup> / 8<sup>th</sup> February and updated 1<sup>st</sup> March 2022

Search	Description	Results
Number		
1	((doctor* or physician* or consultant* or clinician* or registrar* or practitioner* or surgeon* or GP* or general practice or primary care or medicine or medical staff or nurs* or psychologist* or dentist* or dental or midwife or midwifery or health visit* or pharmacist* or pharmacy or physiotherap* or physical therap* or occupational therap* or radiographer* or radiography or radiotherap* or radiologist* or paramedic* or "speech and language therap*" or "speech language therap*") adj5 (recruit* or retain or retention)).tw	12,398
2	exp "Systematic Review"/	146,624
3	exp Meta-Analysis/	73,182
4	(review* or meta* or evidence synthes*).tw	1,189,791
5	2 or 3 or 4	1,204,515
6	1 and 5	1,513
7	limit 6 to yr="2017 -Current"	805

### HMIC (Ovid) 7<sup>th</sup> / 8<sup>th</sup> February and updated 1<sup>st</sup> March 2022

Search	Description	Results
Number		
1	((doctor* or physician* or consultant* or clinician* or registrar* or practitioner* or surgeon* or GP* or general practice or primary care or medicine or medical staff or nurs* or psychologist* or dentist* or dental or midwife or midwifery or health visit* or pharmacist* or pharmacy or physiotherap* or physical therap* or occupational therap* or radiographer* or radiography or radiotherap* or radiologist* or paramedic* or "speech and language therap*" or "speech language therap*") adj5 (recruit* or retain or retention)).tw	1853
2	exp "Systematic Review"/	3232
3	exp Meta-Analysis/	783
4	(review* or meta* or evidence synthes*).tw	41,229
5	2 or 3 or 4	41,402
6	1 and 5	185
7	limit 6 to yr="2015 -Current"	27

## CINAHL (EBSCO) 7<sup>th</sup> / 8<sup>th</sup> February and updated 1<sup>st</sup> March 2022

Search	Description	Results
Number		
1	TI OR AB: ((doctor* or physician* or consultant* or clinician* or registrar* or practitioner* or surgeon* or GP* or "general practice" or "primary care" or medicine or "medical staff" or nurs* or psychologist* or dentist* or dental or midwife or midwifery or "health visit*" or pharmacist* or pharmacy or physiotherap* or "physical therap*" or "occupational therap*" or radiographer* or radiography or radiotherap* or radiologist* or paramedic* or "speech and language therap*" or "speech language therap*") N5 (recruit* or retain or retention))	16,367
2	MH "Systematic Review"	107,408
3	MH "Meta-Analysis"	60,805
4	TI OR AB (review* or meta* or "evidence synthes*")	954,037
5	2 or 3 or 4	968,850
6	1 and 5 (limited 2015 – current)	844

# Cochrane 7<sup>th</sup> / 8<sup>th</sup> February and updated 1<sup>st</sup> March 2022

Search	Description	Results
Number		
1	Title, Abstract, Keyword ((doctor* or physician* or consultant* or clinician* or registrar* or practitioner* or surgeon* or GP* or general practice or primary care or medicine or medical staff or nurs* or psychologist* or dentist* or dental or midwife or midwifery or health visit* or pharmacist* or pharmacy or physiotherap* or physical therap* or occupational therap* or radiographer* or radiography or radiotherap* or radiologist* or paramedic* or "speech and language therap*" or "speech language therap*") NEAR/5 (recruit* or retain or retention)) Limited: 2015-Current	19 Cochrane Reviews 1 Protocol

### Epistemonikos 7<sup>th</sup> / 8<sup>th</sup> February and updated 2<sup>nd</sup> March 2022

Search Number	Description	Results
1	Title and Abstract: doctor* or physician* or consultant* or clinician* or registrar* or practitioner* or surgeon* or GP* or general practice or primary care or medicine or medical staff or nurs* or psychologist* or dentist* or dental or midwife or midwifery or health visit* or pharmacist* or pharmacy or physiotherap* or physical therap* or occupational therap* or radiographer* or radiography or radiotherap* or radiologist* or paramedic* or "speech and language therap*"	
2	Title: recruit* or retain or retention	
3	1 AND 2 (limited to 10 years and Systematic Review)	351
	Filtered 2015 to 2022 in ENDNOTE	293

Database	References Found
Medline (Ovid)	1174
EMBASE (Ovid)	1860
Ovid Emcare	805
HMIC (Ovid)	57
CINAHL	844
Cochrane	20
Epistemonikos	293
	5,053

### List of the websites of key third sector and government organisations searched

Academy of Medical Royal Colleges https://www.aomrc.org.uk/ Association of Educational Psychologists https://www.aep.org.uk/ **British Dental Association** https://bda.org/ British Medical Association https://www.bma.org.uk College of General Dentistry https://cgdent.uk/ College of Paramedics https://www.collegeofparamedics.co.uk/ General Dental Council https://www.gdc-uk.org/ General Medical Council https://www.gmc-uk.org/ General Pharmaceutical Council https://www.pharmacvregulation.org/ Health and Care Professions Council https://www.hcpc-uk.org/ Health Education and Improvement Wales https://heiw.nhs.wales/ Health Education England https://www.hee.nhs.uk/ NHS Employers https://www.nhsemployers.org/ NHS England https://www.england.nhs.uk/ **NHS Scotland** https://www.scot.nhs.uk/ NHS Scotland publications https://www.publications.scot.nhs.uk/ NHS Wales https://www.wales.nhs.uk/ in which http://www.wales.nhs.uk/documentsearch Royal College of General Practitioners http://www.rcgp.org.uk/ Royal College of Midwifery https://www.rcm.org.uk/ Royal College of Nursing https://www.rcn.org.uk/ Royal College of Occupational Therapists https://www.rcot.co.uk/ Royal College of Physicians and Surgeons of Glasgow http://www.rcpsq.ac.uk/ Royal College of Physicians of Edinburgh http://www.rcpe.ac.uk/ Royal College of Physicians of London http://www.rcplondon.ac.uk/ Royal College of Radiologists

https://www.rcr.ac.uk/

Royal College of Speech and Language Therapists

https://www.rcslt.org/

Royal College of Surgeons of Edinburgh

http://www.rcsed.ac.uk/

Royal College of Surgeons of England

http://www.rcseng.ac.uk/

Royal College of Surgeons of Ireland

https://www.rcsi.com/

Royal Pharmaceutical Society

https://www.rpharms.com/

The British Psychological Society

https://www.bps.org.uk/

The Chartered Society of Physiotherapy

https://www.csp.org.uk/

The Society of Radiographers

https://www.sor.org/

Welsh Government

https://gov.wales/

WHO iris

https://apps.who.int/iris/



### **Critical appraisal scores**

### Critical appraisal of systematic reviews

Ctudy				J	ВІ Ар	praisa	ıl item	าร				Score
Study	1	2	3	4	5	6	7	8	9	10	11	Score
Grobler et al 2015	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ	N	Υ	Υ	10
Johnson et al 2018	Υ	Υ	Υ	Υ	Υ	U	Υ	Υ	N	Υ	Υ	9
Kumar and Clancy 2020	Υ	Υ	U	N	Υ	Υ	Υ	Υ	U	N	Υ	7
Suphanchaimat et al 2016	Υ	Υ	Υ	Υ	N	U	J	Υ	Υ	U	N	6
MacQueen et al 2018	Υ	Υ	Υ	Υ	Υ	J	Υ	Υ	U	Υ	Ν	8
Noya et al 2021	Υ	Υ	Υ	Υ	n/a	n/a	כ	Υ	n/a	n/a	Υ	6
Verma et al 2016	Υ	Υ	Υ	Υ	Υ	Υ	Υ	J	N	Υ	Υ	9
Russel et al 2021	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ	N	N	Υ	9
WHO 2020	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ	N	Υ	U	9

Key: Y - Yes; N - No; U - Unclear; n/a - not applicable

- 1. Is the review question clearly and explicitly stated?
- 2. Were the inclusion criteria appropriate for the review question?
- 3. Was the search strategy appropriate?
- 4. Were the sources and resources used to search for studies adequate?
- 5. Were the criteria for appraising studies appropriate?
- 6. Was critical appraisal conducted by two or more reviewers independently?
- 7. Were there methods to minimize errors in data extraction?
- 8. Were the methods used to combine studies appropriate?
- 9. Was the likelihood of publication bias assessed?
- 10. Were recommendations for policy and/or practice supported by the reported data?
- 11. Were the specific directives for new research appropriate?

### **Excluded studies**

- 1. Blay and Smith 2021: An integrative review of Enrolled Nurse recruitment and retention.
  - Reason for exclusion: A systematic review of Enrolled Nurse Transition to Practice Programs.
- 2. Abelsen et al 2022: Educational interventions to ensure provision of doctors in rural areas A systematic review.
  - Reason for exclusion: Abstract in English, however, main article in Norwegian.
- Adams et al 2021: Understanding the factors that affect retention within the mental health nursing workforce: a systematic review and thematic synthesis. Reason for exclusion: A systematic review but focused on factors impacting retention.
- 4. Bloxsome et al 2019: Factors associated with midwives' job satisfaction and intention to stay in the profession: An integrative review. *Reason for exclusion:* A systematic review but focussing on the factors associated with why midwives stay in midwifery.
- 5. Bonifacino et al 2021: Mentorship of underrepresented physicians and trainees in academic medicine: A systematic review.

  Reason for exclusion: Only three of the included studies addressed recruitment and these were conducted with students and/or faculty.
- Chamanga et al 2020: Factors influencing the recruitment and retention of registered nurses in adult community nursing services: an integrative literature review.
  - Reason for exclusion: A systematic review of the factors influencing the recruitment and retention.
- 7. Darbyshire et al 2021: Retention of doctors in emergency medicine: A scoping review of the academic literature.
  - Reason for exclusion: A scoping review but no evaluation component.
- 8. Esu et al 2021: Interventions for improving attraction and retention of health workers in rural and underserved areas: A systematic review of systematic reviews.
  - Reason for exclusion: Umbrella review all relevant reviews extracted.
- 9. Fleming et al 2018: Rural physician supply and retention: factors in the Canadian context.
  - Reason for exclusion: Narrative review.
- 10. Halter et al 2017: Interventions to reduce adult nursing turnover: a systematic review of systematic reviews.
  - Reason for exclusion: Umbrella review all relevant reviews extracted.

11. Jelyani et al 2021: Interventions for improving health care workers' retention in epidemics. A scoping review.

Reason for exclusion: Scoping review that summarises strategies from 50 studies but no evaluation component.

12. Kaplan et al 2020: Factors that encourage and support advanced practice registered nurses to work in rural and safety-net settings.

Reason for exclusion: A scoping review of factors that encourage recruitment and retention.

13. Karakash et al 2019: Physician work-life integration: Challenges and strategies for improvement.

Reason for exclusion: Narrative review.

14. Kueakomoldej et al 2022: Recruitment and retention of primary care nurse practitioners in underserved areas: A scoping review. Reason for exclusion: A scoping review of factors that encourage recruitment and retention.

15. Koebisch et al 2020: Recruitment and retention of healthcare professionals in rural Canada: A systematic review.

Reasons for exclusion: A systematic review but focused on factors impacting recruitment and retention.

16. Liu et al 2015: Analysis of context factors in compulsory and incentive strategies for improving attraction and retention of health workers in rural and remote areas: A systematic review.

Reason for exclusion: A systematic review of factors that encourage recruitment and retention.

17. Mallet et al 2021: Addressing recruitment and retention in paediatrics: A pipeline to a brighter future.

Reason for exclusion: A rapid scoping review of 16 included studies that describe strategies available but no evaluation component.

18. Marchard and Peckham 2017: Addressing the crisis of GP recruitment and retention: A systematic review.

Reason for exclusion: Derivative publication of Peckham et al 2016.

19. McClain et al 2022: Retention strategies and barriers for millennial nurses: a scoping review.

Reason for exclusion: Scoping review that summarises strategies from 38 studies but no evaluation component.

20. Mohammadiaghdam et al 2020: Determining factors in the retention of physicians in rural and underdeveloped areas: A systematic review.

Reasons for exclusion: A systematic review but focused on factors impacting retention.

21. Mitchell et al 2018: Recruitment, retention and returning to General Practice: A rapid scoping review to inform the Greater Manchester Workforce Strategy. *Reason for exclusion:* Scoping review of the contextual factors and pressures affecting the GP workforce.

Nei et al 2015: Promoting retention of nurses: A meta-analytic examination of causes of nurse turnover.

Reason for exclusion: A systematic review that looks at correlations between nurses' turnover and factors.

22. Terry et al 2021: Factors contributing to the recruitment and retention of rural pharmacist workforce: a systematic review.

Reasons for exclusion: A systematic review but focused on factors impacting on recruitment and retention.

23. Obamiro et al 2020: Strategies to increase the pharmacist workforce in rural and remote Australia. A scoping review.

Reason for exclusion: Scoping review of factors specific to Australia.

24. Ogden et al 2020: Recruiting and retaining general practitioners in rural practice: systematic review and meta-analysis of rural pipeline effects

Reason for exclusion: A systematic review but focused on factors impacting recruitment and retention.

25. Parlier et al 2017: The road to rural primary care: A narrative review of factors that help develop, recruit, and retain rural primary care physicians. Reasons for exclusion: A narrative review focusing on factors impacting on recruitment and retention.

26. Palmer et al 2021: Recruitment of nurses from overseas Exploring the factors affecting levels of international recruitment.

Reason for exclusion: A report focusing on factors which consists of a literature

review, descriptive analysis on trends in recruitment, interviews and calls with stakeholders.

27. Patterson et al 2016. Recruiting for values in healthcare: a preliminary review of the evidence.

Reason for exclusion: Not a systematic review

28. Park and Soyoung 2018: Effective policies for eliminating nursing workforce shortages: A systematic review.

Reason for exclusion: Included primary research where the population was newly qualified nurses and/or conducted in low and middle income countries.

29. Peckham et al 2016: General practitioner recruitment and retention: An evidence synthesis.

Reason for exclusion: An evidence synthesis of a mixture of reviews and primary studies but poorly reported methods and mainly focusing on factors.

29. Pedrosa et al 2021: Organizational culture and nurse's turnover: A systematic literature review.

Reason for exclusion: A systematic review of factors associated with nursing turnover.

30. Pretorius et al 2016: Australian physiotherapy workforce at a glance: A narrative review.

Reason for exclusion: Not a systematic review.

31. RCoA 2021: What influences whether anaesthetists stay in the NHS? A rapid research review.

Reason for exclusion: No critical appraisal performed.

32. Redknap et al 2015: Nursing practice environment: A strategy for mental health nurse retention?

Reason for exclusion: A non-systematic review that examined the association between the nursing practice environment and retention of nurses.

33. Safi et al 2018: Addressing health workforce shortages and maldistribution in Afghanistan.

Reason for exclusion: A narrative overview of interventions introduced to address the critical shortage and maldistribution of health workers in rural and remote Afghanistan.

34. Thi Nguyen et al 2021: Attracting and retaining physicians in less attractive specialties: the role of continuing medical education. A narrative review of the role of continuing medical education for physicians.

Reason for exclusion: A narrative review of the role of continuing medical education for physicians.

35. Wieland et al 2021: Retention of General Practitioners in remote areas of Canada and Australia: A meta-aggregation of qualitative research.

Reason for exclusion: A qualitative systematic review focusing on factors impacting recruitment and retention.

### List of relevant primary studies included in the systematic reviews

	Included systematic reviews											
Primary studies Included in systematic reviews (n=293)	WHO 2020	Noya et al 2021	Johnson et al 2018	MacQueen et al 2018	Russell et al 2021	Kumar and Clancy 2020	Verma et al 2016	Suphanchaimat et al 2016	Grobler et al 2015	Country		
Abbey et al 2014	Х									Ghana		
Adkins et al 1987							Х			USA		
Afari-Asiedu et al 2018	Х									Ghana		
Agréus and Strasser 2014	х									Canada		
Anderson et al 1990							х			Canada		
Antonenko 2009				х						USA		
Arora et al 2017	Х	х								Thailand		
Ashkenazi et al 2019	х									Israel		
Baker et al 1997							Х			UK		
Banek et al 2010	Х									Uganda		
Barclay 1994							х			USA		
Bayley et al 2011	х									Australia		
Beaton and Walsh 2010	х									Canada		
Beauchamp et al 2013		х								Canada		
Beaumont 1979							Х			UK		
Bellman 2002							Х			UK		
Bentley et al 2019	Х									Australia		

Bing-You et al 2014	х	х							USA
Birden and Wilson 2012			х						Australia
Bode et al 2013	х								West Africa
Bonenberger et al 2014	Х								Ghana
Bonham et al 2014				Х					USA
Boonluksiri et al 2018	Х	Х							Thailand
Brazeau et al 1990						х			USA
Bratt et al 2014	Х								USA
Bregazzi et al 2005							Х		UK
Brokaw et al 2009			х						USA
Buykx et al 2010						х			Australia
Cameron et al 2012	Х								Canada
Campbell et al 2019		Х							Australia
Cant et al 2011	Х								Australia
Carson et al 2015				,	x				Multiple countries
Casey et al 2014	х								USA
Charles et al 2005							х		Australia
Chatio and Akweongo 2017	х								Ghana
Chauhan et al 2010					Х				Canada
Chen et al 2010			Х						USA
Chernoff and Cueva 2017	X								USA
Chevillard et al 2019	Х	Х							France
Chhea et al 2010	Х								Cambodia
Clark et al 2013			х						Australia
Cogbill and Bintz 2017					х				USA
Conference Presentation 2010							х		Norway
Connolly et al 2014	х								Australia
Craig et al 2014									Australia
Crane, 2014				х					USA
Cristobal and Worley 2012	х								Philippines

Critchley et al 2007	х		Х							Australia
Crouse 2006							Х			USA
Crump et al 2010				Х						USA
Crump et al 2014				х						USA
Crump et al 2016		Х	Х							USA
Cullen et al 1997						Х	Х			USA
Czapski 1998						х	Х			Canada
Dasman et al 2018	Х									Indonesia
DeCastro et al 2003								Х		USA
Delacourt et al 2002						х	Х			UK
Denz-Penhey et al 2005			Х							Australia
Deutchman et al 2103				Х			Х			USA
Deveney et al 2009				Х			Х			USA
Deveney et al 2013			Х							USA
Devine et al 2013	Х			· ·						Australia
Diaz Swearingen et al 2013	х									USA
Dolea et al 2010						х			)	Multiple
Douglas et al 1996					`		Х			UK
Dunbabin 2006							Х			Australia
Efendi 2012	х									Indonesia
Eidson-Ton et al 2016	х									USA
Eley and Baker 2006			Х							Australia
Eley and Baker 2007			x							Australia
Eley and Baker 2009			x							Australia
Eley et al 2009			x							Australia
Eley et al 2012	х		х							Australia
Eskin 1974							Х			UK
Felix et al 2003							Х			USA
Fleming and Mathews 2012					Х					Canada
Flum et al 2016	х									Germany

Forster et al 2013	х		х						Australia
Freeman et al 2002							х		UK
Frehywot et al 2010	х					х			Multiple countries
Fuglestad et al 2017		х							USA
Gardiner et al 2013	х				х				Australia
Gardiner et al 2006							х		Australia
Gaski and Abelsen 2017	х				х				Norway
Gerber and Landau 2010			Х						Australia
Gillig et al 2009				Х					USA
Girardi et al 2016	х								Brazil
Glasser et al 2008			Х						USA
Glasser et al 2010		Х							USA
Golnick et al 2012	Х								USA
Goma et al 2014	х					х			Zambia
Gorsche and Woloschuk 2012		Х			х				Canada
Gow et al 2013	х					х			Zambia
Green 2015							х		UK
Greer et al 2016			х						USA
Halaas et al 2008						х			USA
Halas et al 2008							х		USA
Halili et al 2017		х							Philippines
Harrison et al 2002							Х		UK
Hartung et al 2012	х								USA
Hatcher et al 2014	X								South Africa
Healey-Ogden et al 2012	x								Canada
Henry et al 2011	х								USA
Herd et al 2016			x						Australia
Hilton et al 1997							Х		UK
Hogenbirk et al 2015		х							Canada
Hulme et al 2014				х					USA

Isaac et al 2014			х							Australia
Jackson et al 2003							х			USA
Jamar et al 2014			х		х					Australia
Jamieson et al 2013		х	х		х					Canada
Joarder et al 2018	х									Bangladesh
Johnson and Blinkhorn 2012								Х		Australia
Johnson and Blinkhorn 2013								х		Australia
Johnson et al 2019	х				х					Australia
Jones et al 2014			Х							Australia
Kahn et al 2010					х		Х			USA
Kallail 2010				X						USA
Kane et al 2013			х							USA
Kehlet and Aaraas 2015		х								Norway
Kitchener et al 2015			х							Australia
Kitchener et al 2019	х									Australia
Kondalsamy-Chennakesavan et al 2015			Х							Australia
Kouanda et al 2014	х								)	Burkina Faso
Kwan et al 2017	х	х	х		Х					Australia
Landry et al 2011			х				Х			Canada
Lee et al 2011			х							Australia
Lee et al 2016a	х									Canada
Lee et al 2016b	х									USA
Leonardia et al 2012	х									Philippines
Levesque et al 2018	х									Canada
Lewis et al 2016		х								Australia
Li et al 2014					х					Australia
Lisam et al 2015	х					х				India
Liu et al 2015						Х				Multiple
Lockyer et al 2014							Х			UK
Longombe 2009			х							Africa

MacDowell et al 2013	T <sub>V</sub>	V	l v				USA
MacIsaac, et al 2000	X	Х	Х		V		Australia
MacVicar et al 2016	x	х			Х		UK
Magnus et al 1993		^		х	х		Norway
Mansoor et al 2013	x			^	^		Afghanistan
Martin et al 2019		, , , , , , , , , , , , , , , , , , ,					Australia
Mathews 2008		Х			x		Canada
Mathews et al 2013	· ·			V			Canada
Matsumoto et al 2010	X	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		X	Х		Japan
Matsumoto et al 2008a		Х			.,		
					X		Japan
Matthews at al 2005					X		Japan New Zagland
Matthews et al 2015		Х	Х				New Zealand
Mays et al 2017	X						Uganda
Mbemba et al 2016	Х						Mali
McFarland et al 2012						X	USA
McGirr et al 2019	X	Х					Australia
McGrail and Humphreys 2015				Х			Australia
McGrail et al 2016		Х		Х			Australia
McGrail et al 2018	Х	Х					Australia
McMillan and Barrie 2012						Х	South Africa
McQuistan et al 2014						Х	USA
Mian et al 2017		Х					Canada
Michel-Schuldt et al 2018	Х						Liberia
Mkoka et al 2015	Х						United Republic of Tanzania
Moore et al 2018		х					Australia
Morell et al 2014	Х						Australia
Morken et al 2018	Х	х					USA
Morris et al 2008					Х		USA
Mourao Netto et al 2018	Х						Brazil
Mowat et al 2017		х					Canada

Mumtaz et al 2015	x								Pakistan
Murray et al 2011					х				USA
Myhre et al 2016		х	х						Canada
Nash et al 2008				Х		Х			USA
Navin and Nichols 1977							х		USA
Nelson and Gruca 2017	х								USA
New Zealand Ministry of Health 2012							х		New Zealand
NHSC 2012							Х		USA
Nilsen et al 2012					х				Norway
Nithiapinyasakul et al 2016	х								Thailand
Njuguna et al 2014	х								Kenya
Norbye and Skaalvik 2013	х				Х				Norway
Olafsdottir et al 2014	х								United Republic of Tanzania
Oliveira et al 2016	х								Brazil
Opoku et al 2015		Х			Х	Х			USA
Orda et al 2017		X							Australia
Orzanco et al 2011			х						Canada
O'Sullivan et al 2018		х	· ·		· ·				Australia
Pagaiya et al 2015	х	Х	х						Thailand
Pathman 1992							х		USA
Pathman, et al 2004							х		USA
Patterson et al 2013				х					USA
Patterson et al 2016					х				USA
Pena et al 2010	х	Х					х		Chile
Pepper et al 2010			Х		Х				USA
Pereira et al 2016		х							Brazil
Petrany and Gress 2013			х	Х	Х				USA
Petrany et al 2017		x							USA
Phillips et al 2009				Х					USA
Phillips et al 2013				х					USA

Playford et al 2014									Australia
Playford and Cheong 2012		Х	х						Australia
Playford and Puddey 2017		х	X						Australia
Playford et al 2015		^	X						Australia
Playford et al 2014			X						Australia
Playford et al 2015		х	x						Australia
Playford et al 2017			^						Australia
Playford et al 2017		Х			х				Australia
Playford et al 2019		, , , , , , , , , , , , , , , , , , ,			^				Australia
-		X							Australia
Puddey et al 2015  Quinn et al 2011		X							
Rabinowitz 1993		Х	Х	Х		.,	Х		USA USA
Rabinowitz et al 1999						X			USA
Rabinowitz et al 1999 Rabinowitz et al 2005			х			X	х		USA
Rabinowitz et al 2008			^	,			^		USA
Rabinowitz et al 2006		\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	,,			X			USA
Rabinowitz et al 2011a		Х	Х			X		)	USA
Rabinowitz et al 2011a			x			X			USA
			^						
Rabinowitz et al 2012a		X	-4						USA
Rabinowitz et al 2012b		Х							USA
Rabinowitz et al 2013			Х	Х	Х	Х			USA
Rahman et al 2010	Х								Bangladesh
Rajbangshi et al 2017	Х								India
Rawal et al 2015	X								Bangladesh
Ray et al 2015		Х							Australia
Reid et al 2018	Х								South Africa
Reid et al 2019	Х	Х							USA
Renner et al 2010	Х				Х				USA
Rickard et al 2012									Australia
Roberts et al 2012			Х						Australia

Robinson and Slaney 2013		х			х		х		Australia
Rodney et al 2010					Х				USA
Ross 2013					Х				USA
Ross 2014	х								South Africa
Ross et al 2013				х					USA
Rourke et al 2005			Х						Canada
Rourke et al 2018	х	Х							Canada
Runge et al 2016		х							Australia
Russell et al 2013					х			1	Australia
Santos et al 2017	х								Brazil
Santos et al 2019	х								Brazil
Sarfraz and Hamid 2014	х								Pakistan
Sen Gupta et al 2013			Х						Australia
Sen Gupta et al 2014	х		х						Australia
Shipman et al 2013				Х					USA
Shires et al 2015		x							Australia
Siega-Sur et al 2017		x						)	Philippines
Singh et al 2015	х		\		,				Multiple countries
Smedts and Lowe 2008			х						Australia
Smucny et al 2005			Х				Х		USA
Snadden and Kunzli 2017	х								Canada
Solowiej et al 2010	х								UK
Somers and Spencer 2012			X						Australia
Stagg et al 2009			X						Australia
Stearns et al 2000							Х		USA
Strasser and Neusy 2010						Х			Multiple countries
Strasser et al 2010	х		х						Australia
Straume and Shaw 2010	х	Х							Norway
Straume et al 2010a		Х			х				Norway
Straume et al 2010b							Х		Norway

Straume et al 2010c							Х			Norway
Talley et al 2011				Х						USA
Thackrah and Thompson 2019	х									Australia
Thackrah et al 2017	х									Australia
Thammatacharee et al 2013								x		Thailand
Toussaint and Mak 2010	х									Australia
Van Essen et al 2019	х					Х				Multiple African countries
Vyas et al 2014		Х								India
Walker et al 2012			Х							Australia
Wearne et al 2010	х				Х		х			Australia
Wendling et al 2016		х	х	Х						USA
Wenghofer et al 2017		х								Canada
Wheat et al 2018	х									USA
Whitacre, 201036				х						USA
White 2007							х			Australia
Wick et al 2015				Х						USA
Wilkinson et al 2001							х			Australia
Williamson et al 2012			х							New Zealand
Wilson 1998							Х			Canada
Winn et al 2015	х									Canada
Woolley et al 2014		Х								Australia
Woolley et al 2016		х								Australia
Woolley et al 2017		х			Х					Australia
Woolley et al 2018		х								Philippines
Worley et al 2008			х							Australia
Wright et al 2010	х									Australia
Wright et al 2014			х							Australia
Yang et al 2013	х								х	Taiwan
Yong et al 2018	х				Х					Australia
Young et al 2011			Х							Australia

Zhang et al 2015	Χ						China
Zhou 2018				Х			USA
Zhou et al 2014	х						China
Zhu et al 2019	х						Multiple countries
Zimmerman et al 2016	Х						Nepal
Zink et al 2010		Х	Х				USA



